

MALUTI-A-PHOFUNG LOCAL MUNICIPALITY

TARIFF POLICY

1. OBJECTIVE

To ensure that, in levying of fees for services provided, there is consistency in how the tariffs are applied throughout the municipality, the needs of the indigent, aged and disabled are taken into consideration; the municipal services remain financially sustainable, affordable and equitable; and to ensure that there is consideration of the impact that tariffs will have on local economic development.

2. POLICY PRINCIPLES

Service tariffs imposed by the local municipality shall be viewed as user charges and shall not be viewed as taxes, and therefore the ability of the relevant consumer or user of the services to which such tariffs relate, shall not be considered as a relevant criterion (except in the case of the indigency relief measures approved by the municipality from time to time)

In setting its annual tariffs the council shall at all times take due cognisance of the tariffs applicable elsewhere in the economic region, and of the impact which its own tariffs may have on local economic development.

The municipality shall ensure that its tariffs are uniformly and fairly applied throughout the municipal region.

Tariffs for the four major services rendered by the municipality, namely:

- a) Electricity
- b) Water
- c) Sewerage (waste water)
- d) Refuse removal (solid waste),

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The municipality shall as far as possible recover the expenses associated with the rendering of each service concerned. The tariff which a particular consumer or user pays shall therefore be directly related to the standard of service received and the quantity of the particular service used or consumed.

The municipality shall, as far as circumstances reasonably permit, ensure that the tariffs levied in respect of the foregoing services further generate **surplus as will be determined during annual budgeting process**. Such surpluses shall be applied in relief of property rates and for the partial financing of general services or for the future capital expansion of the service concerned, or both. The modesty of such surplus shall prevent the service tariffs concerned from being viewed as concealed taxes.

In line with the principles embodied in the Constitution and in other legislation pertaining to local government, the municipality may differentiate between different categories of users and consumers in regard to the tariffs which it levies. Such differentiation shall, however, at all times be reasonable, and shall be fully disclosed in each annual budget.

The municipality's **tariffs structure** shall be transparent, and the extent to which there is cross-subsidization between categories of consumers or users shall be evident to all consumers or users of the service in question.

The municipality further undertakes to ensure that its tariffs shall be easily explainable and understood by all consumers and users affected by the tariff policy concerned.

In the case of directly measurable services, namely electricity and water, the consumption of such services shall be properly metered by the municipality, and meters shall be read, wherever circumstances reasonably permit, on a monthly basis. The charges levied on consumers shall be proportionate to the quantity of the service which they consume.

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In addition, the municipality shall levy monthly availability charges for the services concerned, and these charges shall be fixed for each **category of consumers** as determined in accordance with the detailed policies set out below. Generally, consumers of water and electricity shall therefore pay two charges: one, relatively minor, which is unrelated to the volume of consumption and is levied because of the availability of the service concerned; and another directly related to the consumption of the service in question.

In adopting what is fundamentally a two-part tariff structure, namely a fixed availability charge coupled with a charge based on consumption, the municipality believes that it is properly attending to the demands which both future expansion and variable demand cycles and other fluctuations will make on service delivery.

It is therefore accepted that part of the municipality's tariff policy for electricity services will be to ensure that those consumers who are mainly responsible for peak demand, and therefore for the incurring by the municipality of the associated demand charges from Eskom, will have to bear the costs associated with these charges. To this end the municipality shall therefore install demand meters to measure the maximum demand of such consumers during certain periods. Such consumers shall therefore pay the relevant demand charge as well as a service charge directly related to their actual consumption of electricity during the relevant metering period.

3. TARIFF DETERMINATION PROCESS

The council shall determine and review its tariffs during the process of annual budget preparation.

Proposed tariffs will be presented to the community during Council's consultation process about the budget.

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The annual tariffs per service shall be compared to the activity based costing results, to view the profitability per service and level of cross subsidization. The goal should be to, where possible, provide a cost-reflective service charge

Immediately after the Council has determined or amended a tariff, the Municipal Manager or his/her delegate must cause a notice of tariffs to be conspicuously displayed at a place installed for this purpose at all the offices of the municipality as well as at such other places within the municipal area as she / he may determine.

The notice must state:

- a) The general purpose of the resolution,
- b) The date on which the determination or amendment comes into operation, which date may not be earlier than 30 days after the determination or amendment,
- c) The date on which the notice is displayed,
- d) That any person who desires to object to such determination or amendment must do so in writing within 14 days after the date on which the notice was displayed, and
- e) That any person who cannot write may come during office hours to a place where a staff member of the municipality named in the notice, will assist that person to transcribe her/his objection.
- f) If no objection is lodged within the period stated in the notice the determination or amendment will come into operation on the date determined by the Council.
- g) Where an objection is lodged, the Municipality will consider every objection.

The Council may, after it has considered all objections, confirm, amend, or withdraw the determination or amendment or may determine another tariff, on the date on which the determination or amendment will come into operation.

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After the Council has considered the objections it will again give notice of the determination, amendment or date as determined above and will also publish it as determined by the Council.

Tariffs and levies proposed shall be passed by the council by majority vote of its members.

4. FACTORS TO BE CONSIDERED FOR TARIFF INCREASE / ADJUSTMENT

The municipality shall consider increasing or adjusting tariffs annually during the budget process in terms of the guidelines issued by National Treasury.

The following elementary factors shall be taken into account for purpose of increasing/adjusting tariffs:

- Priorities of a municipality reflected in its Integrated Development Plan.
- Revenue needs of the municipality.
- Need for management of tariffs shocks.
- Affordability of tariffs to ratepayers.
- Increase in tariffs for property rates shall be based on the market value of the property for the, therefore note should be taken that as a result of increase in market value of property due to additions/improvements or capital appreciation during the year where tariffs are adjusted, the nominal value of increment in respect of such properties will be exponentially higher than the recommended increment.

5. PRICING STRATEGY FOR MAJOR SERVICES

In order to determine the tariffs which must be charged for the supply of the four major services, the municipality shall identify all the costs of operation of the undertakings concerned, including specifically the following:

- a) Cost of bulk purchases in the case of water and electricity.

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- b) Distribution costs.
- c) Distribution losses in the case of electricity and water.
- d) Depreciation expenses.
- e) Maintenance of infrastructure and other fixed assets.
- f) Administration and service costs, including:
 - service charges levied by other departments such as finance, human resources and legal services;
 - reasonable general overheads, such as the costs associated with the office of the municipal manager;
 - adequate contributions to the provisions for bad debts and obsolescence of stock;
 - all other ordinary operating expenses associated with the service concerned including, in the case of the electricity service, the cost of providing street lighting in the municipal area
 - The intended surplus to be generated for the financial year, such surplus to be applied as an appropriation to capital reserves; and/or generally in relief of rates and general services.

All domestic electricity and water consumers of the municipality who are registered as indigents with the municipality shall receive the first 50kWh of electricity and free 6kl of water consumed per month. The municipality shall further consider relief in respect of the tariffs for sewerage and refuse removal for such registered indigents to the extent that the council deems such relief affordable in terms of each annual budget, but on the understanding that such relief shall not be less than a discount of 50% on the monthly amount billed for the service concerned.

Because water is a scarce national resource, and this municipality is committed to the prudent conservation of such resources, the tariff levied for domestic consumption of water shall escalate according to the volume of water consumed. The tariff for domestic consumption shall be based on monthly consumption of up to 6 kl (for non-indigents),

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more than 6 kl but not more than 15 kl, more than 15 kl but not more than 25 kl, more than 25 kl but not more than 40 kl, and more than 40 kl. Tariffs for non-domestic consumption shall be based on a single charge per kl consumed, irrespective of the volume of consumption concerned.

Tariffs for pre-paid meters shall be the same as the ordinary consumption tariffs levied on the category of consumer concerned, but no availability charge shall be levied on properties where pre-paid meters have been installed. This distinction is made in recognition of the financial advantages which pre-paid metering entails for the services in question.

6. ELECTRICITY TARIFFS

The various categories of electricity consumers, as set out below, shall be charged at the applicable tariffs, as approved by the council in each annual budget.

Tariff adjustments shall be effective from 1 July each year or as soon as possible thereafter.

Categories of consumption and charges shall be as follows:

- a) With the single exception of registered indigents, all electricity consumers shall be billed for their electricity consumption at the tariff applicable to the category in which the particular consumer falls.
- b) The tariff for domestic consumption of electricity shall not exceed a **pre-determined limit** per kWh of the tariff applicable to other **categories of** consumers. All other **categories of** consumers, including businesses, industries and **government**, shall pay the same tariff per kWh.

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- c) A basic (availability) charge per month shall be charged for undeveloped erven, irrespective of their permitted or intended use.
- d) All domestic electricity consumers of the municipality who are registered as indigents with the municipality shall receive free the first 50kWh (fifty) of electricity consumed per month.
- e) All domestic electricity consumers other than registered indigents and consumers using prepaid meters per month shall additionally be billed a basic charge per meter installed.
- f) All commercial, industrial and other non-domestic properties shall additionally be billed a monthly basic charge per meter installed and, where applicable, a demand charge appropriate to their respective levels of consumption.
- g) The local municipality's departmental electricity consumption shall be charged at cost.

7. WATER TARIFFS

The categories of water consumers as set out below shall be charged at the applicable tariffs, as approved by the council in each annual budget.

Tariff adjustments shall be effective from 1 July each year.

Categories of consumption and charges shall be:

- a) All domestic water consumers registered as indigents with the municipality shall receive free the first 6 (six) kl of water consumed per month. Thereafter a stepped tariff per kl as determined by the council from time to time shall be applicable on metered water consumption, as set out in the annual tariff list.

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- b) All other domestic consumers shall be charged for actual water consumption at a stepped tariff per kl as determined by the council from time to time, and as set out in Part 3 of this policy.
- c) The tariff applicable to domestic consumption of water shall not exceed **pre-determined limit** per kl of the tariff applicable to other **categories of** consumers. All other **categories of** consumers, including businesses, industries and **government**, shall pay the same single tariff per kl, irrespective of the volume of water consumed. A basic (availability) charge per month shall be charged for undeveloped erven, irrespective of their permitted or intended use.
- d) A basic (availability) charge per month shall be charged for undeveloped erven, irrespective of their permitted or intended use.
- e) A basic charge per water meter, as determined by the council from time to time, shall be charged on all water consumers, except registered indigents and consumers using prepaid meters.

The local municipality's departmental water consumption shall be charged at cost.

8. REFUSE REMOVAL TARIFFS

The categories of refuse removal users as set out below shall be charged at the applicable tariffs, as approved by the council in each annual budget.

Tariff adjustments shall be effective from 1 July each year.

A separate fixed monthly refuse removal charge shall apply to each of the following categories of users, based on the costs of the service concerned:

- a) Domestic and other users (once weekly removal)
- b) Business and other users (twice weekly removal)
- c) Business and other users (thrice weekly removal)

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- d) Business and other (bulk consumers).

Registered indigents may receive such rebate on this charge as the council deems affordable when approving each annual budget, but on the understanding that such rebate shall be in accordance with the approved Indigent Policy and at the annual tariffs of the monthly amount billed as a refuse removal charge.

Normal tariffs shall be charged to the local municipality's departments equal to the lowest (domestic) tariff.

9. SEWERAGE TARIFFS

The categories of sewerage users as set out below shall be charged per month at the applicable tariff as approved by the council in each annual budget.

Tariff adjustments will be effective from 1 July each year.

Categories of usage and charges shall be:

- a) A basic (availability) charge per month shall be charged for undeveloped erven, irrespective of their permitted or intended use.
- b) A fixed monthly charge based on the costs of the service shall be charged for bucket removal for domestic users.

Registered indigents may receive such rebate on this charge as the council deems affordable when approving each annual budget, but on the understanding that such rebate shall be in accordance with the approved Indigent Policy and at the annual tariffs of the monthly amount billed for sewerage.

A predetermined fixed monthly charge based on the approved tariffs for this service shall be charged for domestic users.

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- a. A fixed monthly charge based on the costs of the service per sewer point/toilet shall be charged to all businesses, industries and **government properties**.
- c) A fixed monthly charge per sewer point/toilet shall be charged to the local municipality's departments equal to the lowest (domestic) tariff.
- d) An effluent fee shall further be payable by factories and other industrial users where the wastewater emanating from such users requires special purification measures by the municipality. Such fees shall be based on the toxic content of the wastewater concerned and the costs of the purification.

10. MINOR TARIFFS

All minor tariffs shall be approved by the council in each annual budget, and shall, when deemed appropriate by the council, be subsidized by property rates and general revenues, particularly when the tariffs will prove uneconomical when charged to cover the cost of the service concerned, or when the cost cannot accurately be determined, or when the tariff is designed purely to regulate rather than finance the use of the particular service or amenity.

All minor tariffs over which the municipality has full control, and which are not directly related to the cost of a particular service, shall annually be adjusted at least in line with the prevailing consumer price index, unless there are compelling reasons why such adjustment should not be effected.

The following services shall be considered as subsidized services, and the tariffs levied shall be in accordance with the approved annual tariffs set by council for these services:

- a) burials and cemeteries
- b) rentals for the use of municipal sports facilities

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The following services shall be considered as community services, and no tariffs shall be levied for their use:

- a) municipal swimming pool
- b) municipal museum and art gallery
- c) disposal of garden refuse at the municipal tip site
- d) municipal reference library
- e) municipal lending library (except for fines set out below)
- f) municipal botanical garden, and all other parks and open spaces.

The following services shall be considered as economic services, and the tariffs levied shall cover 100% or as near as possible to 100% of the budgeted annual operating expenses of the service concerned:

- a) Maintenance of graves and garden of remembrance (cremations)
- b) Housing rentals
- c) Rentals for the use of municipal halls and other premises (subject to the proviso set out below)
- d) Building plan fees
- e) Sales of plastic refuse bags
- f) Sales of refuse bins
- g) Cleaning of stands
- h) Electricity, water, sewerage: new connexion fees
- i) Sales of livestock and plants
- j) Photostat copies and fees
- k) Clearance certificates.

Tariffs and charges for the following items shall be considered as regulatory or punitive, and shall be deemed as appropriate and shall be determined in each annual budget:

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- a) fines for lost or overdue library books
- b) advertising sign fees
- c) pound fees
- d) electricity, water: disconnection and reconnection fees
- e) penalty and other charges imposed in terms of the approved policy on credit control and debt collection
- f) penalty charges for the submission of dishonoured, stale, post-dated or otherwise unacceptable cheques.

Market-related rentals shall be levied for the lease of municipal properties.

In the case of rentals for the use of municipal halls and premises, if the municipal manager is satisfied that the halls or premises are required for non-profit making purposes and for the provision of a service to the community, the municipal manager may waive 50% of the applicable rental charge.

The municipal manager shall determine whether an indemnity or guarantee must in each instance be lodged for the rental of municipal halls, premises and sports fields, and in so determining shall be guided by the likelihood of the municipality's sustaining damages as a result of the use of the facilities concerned.