# Annual Report 2008/09

Maluti-a-Phofung Local Municipality

Private Bag X805 Witsieshoek 9870

1/20/2010

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### **Chapter 1: Introduction and Overview**

#### 1. Foreword by the Executive Mayor

Maluti-a-Phofung Local Municipality prides itself in adhering to the legal obligation of providing basic services to our residents in an ample and apt manner. As the sphere of government that is closest to our people, we have taken a political commitment that we will not fail our residents, who have always been faithful in putting in place a government for people and by the people.

Our country is already half-way into the second decade of democratic supremacy and we almost close the 10<sup>th</sup> anniversary of the current local governance, which was introduced immediately after a transitional period of local government. Throughout these past nine years of the current local government dispensation we have experienced many challenges, but as the municipality we were able to hold the centre together and do our utmost best to deliver.

In line with our political mandate, we have taken into cognizance that the failure of our municipality to deliver basic services will not only cause vast hardships to the communities of Maluti-a-Phofung, but can also have a detrimental impact on the socio-economic development of our area.

It is for this reason that improving service delivery has been the priority of Maluti-a-Phofung Local Municipality. And, this is evident in the changes we see in the lives of many of our communities. The lives of ordinary citizens of Maluti-a-Phofung have become better, and we still plan on getting them to become better and better.

In terms of the Constitution of South Africa, Act 108 of 1996, the objects of local government are clearly defined in Section 152(1). As local government it is then our responsibility to turn the hopes of citizens into sustained service delivery that enriches all our citizens' lives on a financially sustainable basis.

As we present yet another Annual Report, we are courageous to declare that many of our residents have access to potable water, proper sanitation and electricity. Our road networks have improved and our streets have become cleaner and cleaner with concerted efforts of waste removal. We have ensured that each directorate keeps up to its obligation and undertakes its mandatory duties. During this year, we have continued the process of consolidating our organization's new structure and filling of vacant posts to ensure that we meet our mandate and service delivery objectives.

This report, which covers the second full year of our term in office as Maluti-a- Phofung Local Council, is a collaborated effort between the elected and appointed public representatives, who are the political leaders of the municipality, and the civil society of Maluti-a-Phofung. It is a result of a negotiated agreement by a community, which is committed to the principles of Freedom Charter and a dream of "a better life for all". We have always adhered to our objectives as set out in our five-year Integrated Development Plan (IDP), which is the promotion of economic growth in Maluti-a-Phofung by investing in infrastructure and providing sustainable services to our community. Hence we have always strived for an efficient and financially stable administration.

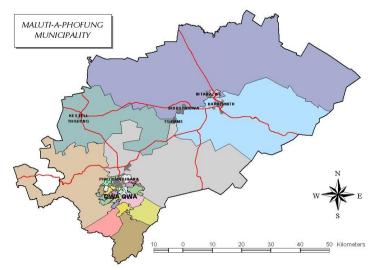
In the next financial year we hope to accelerate our pace and ensure customer satisfaction, in this case a customer being an ordinary citizen, who always anticipates excellence in delivery of basic services. The municipality will continue to improve its organizational capacity and its operations in an effort to strengthen its ability to address the challenges we are facing.

Dr B.E. Mzangwa. Executive Mayor

#### 2. Overview of the Municipality

#### 2.1. Demographic Profile

The Maluti – a- Phofung Local Municipality is situated in the Free State province of South Africa. It was established in terms of the provincial Gazette No. 14 of 28 February 2000 issued in terms of Section 21 of the Local Government Notice and Municipal Demarcation Act No.27 of 1998. Maluti –a- Phofung is Local Municipality and was established on 5 December 2001. Maluti-a- Phofung is made up of four former TLC Local Authorities which are QwaQwa Rural, Phuthaditjhaba, Harrismith and Kestell. Figure 1 below shows the locality of Maluti – a- Phofung.



The municipality comprises of 34 wards and covers approximately 4 421 km<sup>2</sup> in extent. Phuthaditjhaba is the urban centre of Qwaqwa and serves as the administrative head offices of the Maluti-a- Phofung Municipality. Surrounding Phuthaditjhaba are rural villages of Qwaqwa established on tribal land

administered by land affairs. Harrismith is a service center for the surrounding rural areas and a trading belt serving the passing N3 which links the Gauteng and KwaZulu - Natal provinces. Harrismith is surrounded by Tshiame located 12 km to the west and Intabazwe, which is located 1, 5 km to the north. The town is an employment center for people living in Tshiame, Intabazwe and Qwaqwa.

Kestell is a service center for the surrounding agricultural oriented rural area with Tlholong as the township. Kestell is situated along the N5 road that links Harrismith with Bethlehem. The rural areas of Maluti –a- Phofung comprise commercial farms and major nature conservation centres such as Qwaqwa National Park, Platberg, the Sterkfontein Dam and the Maluti Mountain Range. The area is not only a tourism attraction destination, but also make a big contribution in generating gross agricultural income for the whole of the Province and is also highly regarded for its beef production.

The total population amounted to ± 360 785 persons in 2001 (http://www.demarcation.org.za) of which 54% were female and 46% were male. There are 92 155 households within the Municipality. Two settlement types dominate the Municipality, namely urban-type settlements such as Phuthaditjhaba, Intabazwe, Harrismith, Kestell, Tshiame and Tlholong and non-urban settlements. Non-urban type settlements may be classified into two distinct settlement types, namely commercial farming areas and communally-owned land.

The Municipality does not provide basic municipal services (see Table 1, below) to people living in commercial farming areas, unless they can access those services at their own cost, such as library services and building control.

Dotted around the Municipality are several significant developments, such as Montrose City, other truck stops and filling stations, accommodation establishments such as Lala Nathe Lodge and Quantani Resort to which the Municipality does not provide services.

Description <sup>1</sup>	%
African	98.74%
Coloured	0.12%
Asian/Indian	0.11%
White	1.26%

The racial composition of the local population was as follows in 2001 –

#### 2.2. Labour Force

Unemployment in **Maluti-A-Phofung** is quite high and 73% of the total population do not have sufficient income to sustain themselves.

<sup>&</sup>lt;sup>1</sup> Source StatsSa: http://www.demarcation.org.za

Description <sup>2</sup>	2001	%
Employed	49 695	22.61%
Unemployed	67 225	30.59%
Not Economically Active	102 870	46.80%
Total	219 790	100.00%

#### 2.3. Service Delivery Backlogs

The following service delivery backlogs exist within the municipality since the 2006/07 financial year:

	30-Jun-07	30-Jun-08	30-Jun-09
	Actual	Actual	Required
Water Backlogs (6KL per month)			
Backlogs to be eliminated (No of Households(HH) not receiving the Minimum standard of service)	15500	13116	11 205
Backlogs to be eliminated (Percentage = HH identified as backlogs/total HH in municipality	16,8%	14,2%	12%
Spending on new infrastructure to eliminate Backlogs	R 8,2 M	R 7,6 M	R 8,2 M
Spending on Renewal of existing infrastructure to eliminate Backlogs	R 1 M	R 1,1 M	R 1,4 M
Total spending to eliminate Backlogs	R 8,3 M	R 8,7 M	R 9,6 M
Spending on maintenance to ensure no new backlogs created	R 900 000	R 920 000	R 980 000
Sanitation Backlogs			
Backlogs to be eliminated (No of Households(HH) not receiving the Minimum standard of service)	45948	40832	36 000
Backlogs to be eliminated (Percentage = HH identified as backlogs/total HH in municipality	50%	44%	39%
Spending on new infrastructure to eliminate Backlogs	R 28 M	R 32 M	R 32 M
Spending on Renewal of existing infrastructure to eliminate Backlogs	R 1,1 M	R 1,2 M	R 3 M
Total spending to eliminate Backlogs	R 29,1 M	R 33,2 M	R 35 M
Spending on maintenance to ensure no new backlogs created	R 1,1 M	R 1,2 M	R 1 M
Electricity Backlogs (30KWH per month)			
Backlogs to be eliminated (No of Households(HH) not receiving the Minimum standard of service)	15200	12200	9200
Backlogs to be eliminated (Percentage = HH identified as backlogs/total HH in municipality	16,5%	13,2%	10%
Spending on new infrastructure to eliminate Backlogs	R 15,4 M	R 15,4 M	R 15,4 M

<sup>&</sup>lt;sup>2</sup> Source StatsSa: http://www.demarcation.org.za

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	30-Jun-07 Actual	30-Jun-08 Actual	30-Jun-09 Required
Spending on Renewal of existing infrastructure to eliminate Backlogs	R 1 M	R 1 M	R 1,6 M
Total spending to eliminate Backlogs	R 16 M	R 16,4 M	R 17 M
Spending on maintenance to ensure no new backlogs created	R 700 000	R 75 000	R 2,2 M
Roads Backlogs			
Backlogs to be eliminated (No of Households(HH) not receiving the Minimum standard of service)	78 000	73 000	70 000
Backlogs to be eliminated (Percentage = HH identified as backlogs/total HH in municipality	84%	79%	76%
Spending on new infrastructure to eliminate Backlogs	R 16 M	R 15 M	R 18 M
Spending on Renewal of existing infrastructure to eliminate Backlogs	R 2 M	R 1,5	R 3,2 M
Total spending to eliminate Backlogs	R 18 M	R 16,5 M	R 21,2 M
Spending on maintenance to ensure no new backlogs created	R 2 M	R 2 M	R 1,8 M

#### 3. Executive Summary

#### 3.1 Vision

The Council's vision for the municipality is:

"By 2020 Maluti- a- Phofung will be technologically advanced and have unlocked the indigenous entrepreneurial spirit of all of her people within an equitable, sustainable, healthy, crime-free and moral society. Based in the most beautiful part of the world, where unemployment and poverty will be unheard of and the rest of the world will discover our unique African cultural heritage."

Section 26(f) of the MSA requires that the IDP must include the key performance indicators and performance targets set in terms of section 41 of the Act. Section 41(1) (a) of the MSA identifies key performance indicators (KPIs) and performance targets as key components of the Municipality's performance management system.

KPIs and performance targets must be set for the development priorities and objectives contained in the IDP. For each of the development issues and objectives in the IDP the Council must set input indicators (i.e. indicators that measure the costs, resources and time used to produce an output), output indicators (i.e. indicators that measure the results of activities, processes and strategies of a programme of the Municipality) and outcome indicators (i.e. indicators that measure the robjective).

The performance of the municipality against the set key performance indicators for 2006/2007 financial year is discussed below.

# **Chapter 2: Performance Highlights**

#### **1. INTRODUCTION**

The Local Government: Municipal Systems Act 2000 (Act No 32 of 2000) (the MSA) obliges Maluti-A-Phofung Local Municipality (MAP) to develop and implement a performance management system (PMS). The PMS is a framework that describes and represents how MAP's cycle and processes of planning, monitoring, measuring, reviewing, reporting and improving its performance will be conducted, organised and managed and what roles different role-players will fulfil in the process. It produces evidence of the extent to which the Municipality implemented its integrated development plan (IDP) and serves as basis for identifying the reasons for underperformance in order to take corrective action in a timely fashion.

The purpose of the PMS is to set key performance indicators (KPIs) and targets for measuring MAP's performance against the development priorities and objectives set out in its IDP during a specific financial year.

The MSA further requires that MAP must, at least once during a year, measure and review its performance against the KPIs and performance targets contained in its PMS and prepare an annual performance report. These measurements will indicate in what areas MAP performed satisfactorily and where improvements are required. The annual performance report must reflect at least the following –

- MAP's performance and that of each external service provider that provides municipal services on its behalf during that financial year, e.g. Maluti-a-Phofung Water (Pty) Ltd;
- a comparison of the performance of a specific year with the performance in the previous financial year; and
- measures taken to improve performance.

The Local Government: Municipal Finance Management Act 2003 (Act No 56 of 2003) (the MFMA) requires that MAP must for each financial year prepare an annual report. The annual performance report must form part of the annual report. The Executive Mayor must table the annual report regarding a specific financial year in the Council on or before 31 January of the next financial year. The Council must deal with the annual report on or before 31 March.

#### 2. GENERAL KEY PERFORMANCE INDICATORS

The Municipal Planning and Performance Management Regulations (2001) in terms of the MSA set the requirements for performance management out in detail. The Regulations also contain general KPIs

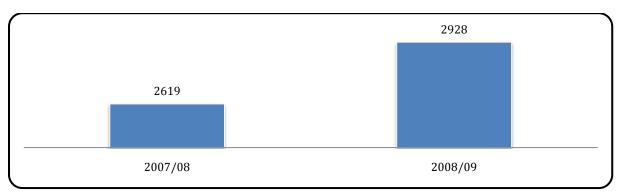
which all municipalities must apply. The Municipality's performance against these general KPIs is discussed in this Chapter.

#### 3.1 National Key Performance Area: Service Delivery

The following key performance indicators were measured:

KEY PERFORMANCE INDICATOR	2008/09
The % of households with access to basic level of water	87%
The % of households with access to basic level of sanitation	52%
The % of households with access to basic level of electricity	82%
The % of households with access to basic level of solid waste removal	31%
The % of households earning less than R1,100 per month with access to free basic services	26%
The % of a Municipality's capital budget actually spent on capital projects identified for the 2008/09	100%

#### 3.2 National Key Performance Area: Local Economic Development



The number of jobs created through municipality's local economic development initiatives including capital projects increased during the 2008/09 financial year with 309 jobs. Creation of temporary employment opportunities brings temporary relief for unemployed people and persons with limited skills; as such employment usually is project-based and stops as soon as the relevant project is complete.

# 3.3 National Key Performance Area: Municipal Transformation and Institutional Development

#### 3.3.1 The number of people from employment equity target groups employed in the three highest levels of management in compliance with the Municipality's approved employment equity plan

The three highest management levels in the Municipality consist of 21 positions. Currently 86% of the employees employed in the three highest levels of management are from the designated groups.

# 3.3.2 The percentage of a Municipality's budget actually spent on implementing its workplace skills plan

The Municipality spent 0.95% of the budget on the implementation of the workplace skills plan. Whilst the Municipality is committed to continually improving its employees' skills, knowledge and expertise, there are a number of reasons for the relatively low investment in employee skills development, namely –

- the Municipality simply does not have the cash for employees to participate in learning opportunities and afterwards to claim reimbursement for the expenses incurred;
- employees can often not be released from work for extended periods of time to participate in offsite learning events;
- training offerings are still menu-driven. Some employees require enhancement of skills in areas for which suitable training offerings simply does not exist; and
- some training offerings are of doubtful value.

Management and the unions will have to determine a solution to ensure employees are trained to provide a pool of suitably qualified employees.

#### 2.4 National Key Performance Area: Financial Viability

#### 3.4.1 Debt Coverage Ratio

The debt coverage ratio indicates the Municipality's ability to generate sufficient revenues to pay interest and redemption (i.e. debt service/finance charges) on loans (long term debt). A low debt coverage ratio (i.e. < 1) indicates that the Municipality might encounter difficulties meeting debt service/finance charge obligations from own operating revenue. A high ratio (i.e. > 1) indicates relatively low expenses and a good financial position.

The ratio for the municipality is 1.2 for 2008/09 financial year. This ratio decreased from 2.96 in the 2007/08 financial year and should be closely monitored to prevent that the ratio slips below 1. The following formula is used to determine the ration:

*Debt coverage ratio=Total revenue received-Operating grants*+*Debt service payments* 

#### 3.4.2 Outstanding service debtors to revenue ratio

The outstanding service debtors to revenue ratio indicates the average number of days debtors (property rates, water sales, electricity sales, sewage removal and refuse removal) are outstanding. An acceptable norm is 56 days.

As general guideline debtors older than 90 - 120 days is deemed to be irrecoverable. On 30 June 2009 R 52 044 030 (52%) of the Municipality's debtors were older than 60 days.

The Municipality will have to introduce and enforce stricter credit control and debt collection measures to ensure the financial viability of the Municipality.

#### 3.4.3 Cost coverage ratio

The cost coverage ratio indicates the cash flow situation of the Municipality, i.e. whether it has the cash available to cover its expenses during a specified period. If the result of the equation is > 1 it means that the Municipality has sufficient cash to cover one month's expenses. If it is <1, the Municipality cannot cover a month's expenses, which means that it will not be able to meet its commitments. Ideally the ratio should be 3 or > 3, i.e. the Municipality should have sufficient cash to cover three month's expenses. Cost coverage is determined by using the following formula:

#### Cost coverage =All available cash+Investments÷Monthly fixed operating expenditure

The ratio for the municipality is 0.17. The municipality increased this ration from 0.13 in the 2007/08 financial year. The municipality should however actively work towards increasing the ratio to at least 1 as a minimum requirement.

#### 3.4.4 Liquidity ratio

Liquidity is an indicator that indicates whether the Municipality will be able to meet its short term obligations and is expressed by the following formula. If the result of the equation is 1 or more, the Municipality would be able to meet its short term obligations:

#### *LIQUIDITY = Current assets ÷ Current liabilities*

Currently the municipality's ratio is 1.2. On the short term the municipality will be able to meet its short term obligations. The municipality should however strive to increase the ratio to at least 2.

#### 3.4.5 Solvency ratio

Solvency is an indicator that indicates whether the Municipality would be able to meet its long term obligations, i.e. whether the Municipality would be able to meet its long term obligations if it is dissolved (in the case of private enterprise if it is liquidated). Solvency is expressed by the following formula. If the result of the equation is 1 or more, the Municipality would be able to meet its long term obligations:

#### SOLVENCY = Non-current assets ÷ Long term liabilities

Currently the municipality's ratio is 61.79.

#### 4. INFRASTRUCTURE SERVICES

#### 4.1 Electricity

The Municipality does not reticulate electricity in the whole of its area of jurisdiction, but only in the area for which it holds an electricity distribution license. Eskom provides electricity in those parts of the Municipality that falls outside the Municipality's license area.

	2007/8	2008/9
Electricity losses	33%	31%
Electricity maintenance budget	R 7 000 000-00	R 8 000 000-00
Maintenance budget actually spent	R 7 000 000-00	R 8 000 000-00
Power failures reported	78	68
Average time taken to restore power	4 hours	4 hours

Although electricity distribution losses have marginally declined since the previous year, distribution losses were still high during the reporting period. The reason for the losses must be investigated and reported on. The Municipality spent the budgeted amount for maintenance.

Power failures also decreased from the previous year. A significant volume of the power outages experienced during the reporting period may be attributed directly to Eskom's load shedding during a part of the year. However, the time taken to restore power should be decreased.

The following projects were undertaken and completed during the year under review:

#### 4.1.1 Electrification

Nr	Wards	Amount	Funder	Total Connections
1	1,11,17,20,24,32 and 33	R9 400 000-00	DME	1206

#### 4.1.2 Streetlight and high mast lights

Nr	Wards	Amount	Funder
1	1,2,4,5,6,11,12,16,18,19,20,24 & 32	R4 000 000-00	Municipality
2	Mampoi Road/University road	R4 000 000-00	Municipality
		R8 000 000-00	

#### 4.1.3 Substations

Nr	Description	Amount	Funder
1	Riverside	R 800 000-00	Municipality
2	Thabong	R 2 000 000-00	Municipality
3	Mangaung	R 1 500 000-00	Municipality

Nr	Description	Amount	Funder
4	Makong	R 1 500 000-00	Municipality
5	Setsing	R 2 000 000-00	Municipality
6	Industrial	R 1 000 000-00	Municipality
7	Makabelane	R 2 000 000-00	Municipality
8	Witsieshoek	R 2 000 000-00	Municipality
		R12 800 000-00	

#### 4.2 Roads, Streets and Storm Water Management

The Municipality spent R 23 million on the upgrading and improvement of existing roads, streets and storm water management systems. The table below indicates the roads that were upgraded as well as the cost of each project.

Nr	Description	Amount	Funder	Length
1	Masaleng paved roads	R3 600 000-00	MIG	2,48km
2	Thaba Bosiu paved road	R4 075 569-00	MIG	3,4km
3	Lusaka paved road	R4 000 000-00	MIG	3,2km
4	Kestell / Tlholong paved road	R2 500 000-00	MIG	1,5km
5	Kestell/Tlholong paved road phase 2	R2 500 000-00	MIG	1,5km
6	Phuthaditjhaba paved roads	R3 400 000-00	Municipality	2,4km
7	Intabazwe paved roads	R3 400 000-00	Municipality	2,4km
		R23 475 569-00		

#### 4.3 Water and Sanitation

The following water and sanitation projects were completed during the 2008/09 financial year. Only 50%<sup>3</sup> of the households in the municipal area have access to a basic sanitation service.

Nr	Description	Amount	Funder
1	VIP toilets	R 12 000 000-00	MIG
2	Water meters phase 4	R 5 400 000-00	MIG
3	Flow control valves	R 9597576-00	MIG
4	Bulk water meters	R 2 000 000-00	MIG
5	Water Networks at Makholokweng	R 4 902 111-00	MIG
6	Mabolela Pumpstation	R 954 000-00	MIG
		R 41 713 687-00	

The Municipality's percentage water distribution loss decreased from the previous year by 3%. This is the result of the increased expenditure of R 3 000 000-00 on the maintenance of the water network and the massive investment in refurbishing network assets as reflected below.

<sup>&</sup>lt;sup>3</sup> See par 2.2 above

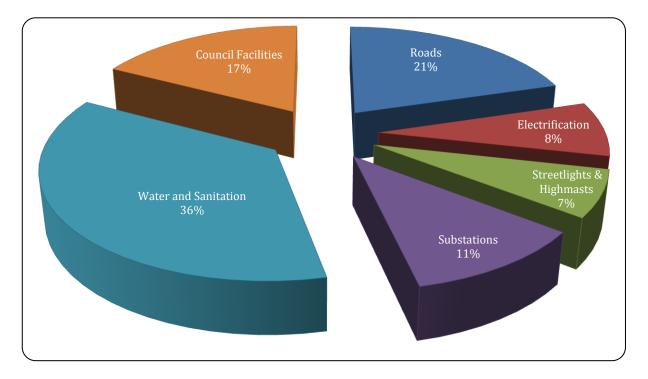
	2007/8	2008/9
% water loss	35%	32%
Budget maintenance	R23 000 000-00	R26 000 000-00
Spent on maintenance	R22 960 000-00	R26 000 000-00

Blockages of sewer mains decreased and are the result of the increased expenditure on maintenance of the sewage network as shown below. The time taken to clear mainline blockages is, however, too long and should be decreased.

	2007/8	2008/9
Mainline blockages	326	287
Average time taken to clear blockages	6 Hours	5,5 Hours
Maintenance budget	R12 300 000-00	R14 000 000-00
Budget spent	R12 000 000-00	R14 000 000-00

#### 4.4 Summary of Expenditure

The operating and capital expenditure incurred during the reporting period on basic assets is reflected in the figure below:

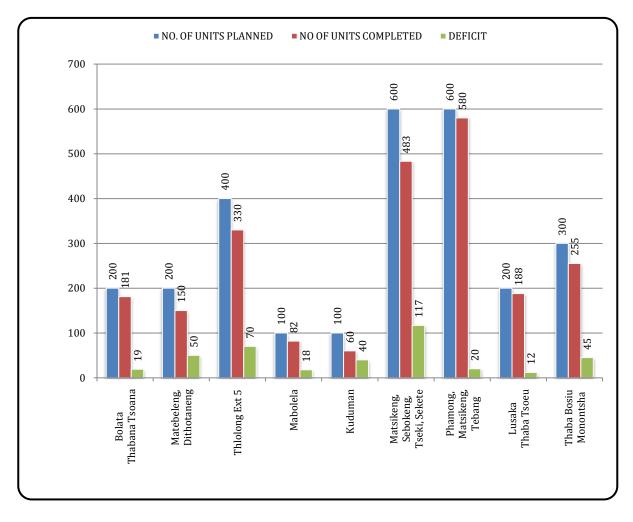


The bulk of the expenditure incurred was for water and sanitation. This is a clear indication that the Municipality is attempting to eradicate existing backlogs.

#### 5. HOUSING, SPATIAL DEVELOPMENT AND PLANING

#### 5.1 Housing

During the year the housing backlog was reduced by 2,309 units, as follows -



#### 5.2 Township establishment

Geotechnical reports were completed for the following areas:

AREA	WARD
Boiketlo	26
Dithotaneng	07
Lusaka	24
Mabolela	28
Mabolela	28
Makeneng	19

AREA	WARD
Makgaloaneng	08
Mangaung	17
Matebeleng	09
Matsieng	16
Phamong	14
Qholaqhwe	02
Thabana Tshoana	15
Tseki/Bolata	12
Tsheseng	21

The Surveyor-General approved the general plan for 1, 459 sites along the Harrismith-Intabazwe Corridor. Installation of infrastructure for service provision has commenced. An application for the establishment of a township consisting of 1,000 erven was approved for Tshiame.

2,000 properties had been transferred to beneficiaries under the discount benefit scheme, of which 1,100 are in Phuthaditjhaba.

#### 5.3 Purchase of land

The Municipality purchased the following land for the purposes indicated:

PROPERTY	AREA	EXTENT (HA)	PRICE	PURPOSE
Farm Tygerkloof	Kestell	1,200	R 4,000,000	Township establishment
Farm Cairo	Kestell	11 1502		Establishment of cemetery
	Tlholong	11,1592	R630,000 for	
Farm Retreat	Kestell	10,7318	both farms	Establishment of cemetery
	Tlholong	10,7510		
TOTAL				

#### 6. COMMUNITY SERVICES

#### 6.1. Solid waste management

The Municipality acquired five new compacting trucks during the reporting period. The purchase was necessitated by the Municipality's commitment to consistently maintain the following standard of service, namely –

- Domestic: 1 x weekly curbside removal;
- Business: 2 x weekly removal

The Municipality managed and operated the following landfill sites:

- ⇒ Harrismith Landfill site
- ⇒ QwaQwa Landfill site

#### 6.2 Social services

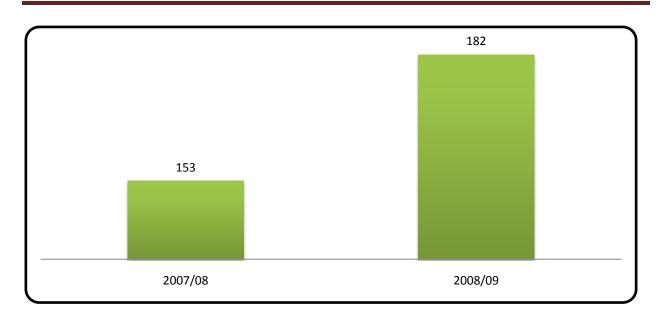
The Municipality promoted participation in the following events -

Casual Day	5 September 2008	Kestell	Persons with disabilities
Older Persons' Day	1 October 2008	Sehlajaneng Village	Older persons
Children's Day	15 November 2008	Thibella Stadium	Children
World Aids Day	09 December 2008	Tshiame B	People living with HIV and Aids
16 Days of Activism	09 December 2008	Tshiame B	Women and children

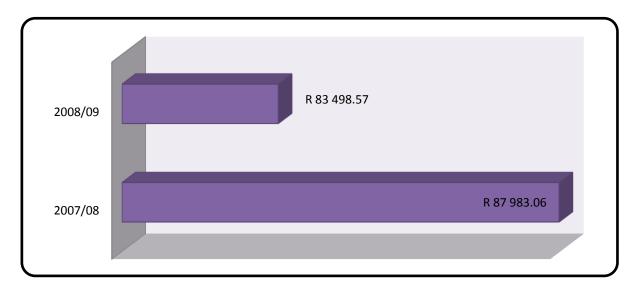
A "Disability Forum" was launched during the reporting period. Members of the Forum received training during July and August 2008. A "Service Providers Forum on the Elderly" was also established in July 2008.

#### 6.3 Indigent Burials

182 applications (29 more than the previous financial year) for assistance to bury indigent persons were received and processed during the year.



The expenditure on indigent burials however decreased with R 4 484.49.



#### 6.4 **Public libraries**

The Municipality managed and operated the following public libraries -

- Intabazwe
- Kestell
- Children's Library
- RJR Masiea Library

- Tshiamele Library
- Harrismith Library

The following library projects and life skills programmes were completed during the financial year under review:

- ⇒ Readathon 8 September 2008 at RJR Masiea and Harrismith Libraries
- ⇒ Creative Writing held on 09 October 2008 in Harrismith
- ⇒ "Be Your Own Employer" Life Skills Programme
- ⇒ Career Guidance
- ⇒ Literacy Programmes
- ⇒ Library Week

### 7. LOCAL ECONOMIC DEVELOPMENT AND TOURISM

The following local economic development projects were completed during the reporting period -

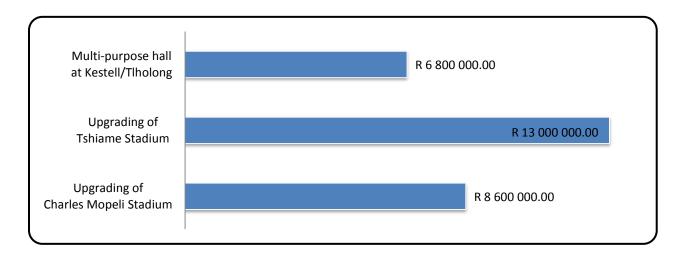
PROJECT	LOCATION	PROJECT DESCRIPTION	EXPENDITURE
Maluti Cave Route (Hiking	Tseki (Masaleng)	Building of chalets and development of	2,422,000
Trail)		hiking trails	
Wetsi's Cave	Monontsha	Development of community tourism and	908,466
		craft centre, consisting of reception area	
		with shop, toilets, craft shop, etc.	
Wetland (Qwaqwa)	Tseseng and Beola	Rehabilitation of wetlands	2,300,000
Wetland (Harrismith)	Upper Wilge River	Rehabilitation of wetlands	2,200,000
Paving of access road to	Tseseng/Sentinel Peak	Construction and paving of car park and	3,412,000
Sentinel Peak		paving of 1km access road	
Greening	Maluti-a-Phofung	Greening of the environment	8,400,000
Tshwaranang Integrated	Slovo Park/ Masimong	Establishment of waste recycling centre	400,000
Waste Management			
Raohelang Bahahlaodi	Intabazwe	Production of beads, pottery, etc	300,000
TOTAL			20,342,466

Spending of the following multiyear projects for 2008/2009 is reflected in the table below.

			Amount
Project	Location	Project Description	Spent
			30 Jun 08
Black Water Fly-fishing and	Metsi Matsho	Setting up of a fly-fishing resort, a trout	R 1,515m
Trout Breeding		hatchery to secure fish stock and limit	
		poaching as well as marketing of trout	
Metsi Matsho:	Metsi Matsho	Construction of ablution bloc, dining area,	R 686 712
Accommodation Facilities		kitchen , reception, and perking area for	
		tourists	
Maluti Thusa Batho Trail	Metsi Matsho	Construction of ten 20-bed chalets,	R 4,331m
		conference room with ablution facilities,	
		office block and entrance gate	
Infrastructure Development	Monontsha	Paving of access road to Lesotho (Border	R 5 <i>,</i> 485m
		Post) from Monontsha	
Central Communication Centre	Mandela Park	Establishment of Communication centre	R 735 143
(CCC)	(Fire Station)	which includes an operations room,	
		briefing room, rest room and a health	
		centre	
Qwaqwa Guest House	Botjhabela	Construction of guest house in Botjhabela	R 8,21m
Production of brochures	Admin	Production of tourism brochures	R 500 000

#### 8. SPORTS, ARTS AND CULTURE

The following projects and the value of the projects that were completed during the reporting period is reflected below –



Maintenance of Parks, open spaces, control of alien invader species, access roads and beautification of access roads was done on routine basis.

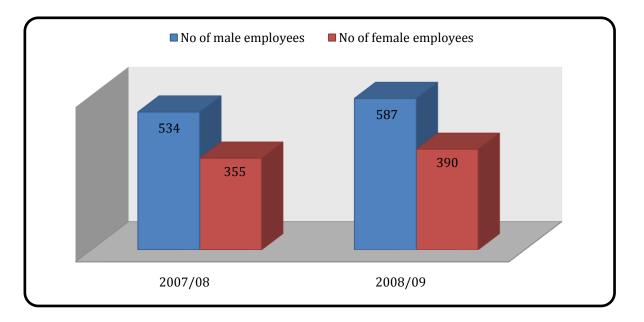
The following cemeteries are managed and operated by the department:

- Makoane
- Bluegumbosch

#### 9. CORPORATE SERVICES

#### 9.1 Percentage of male and female employees within the municipality

The demographic profile of the Free State Province reflects a distribution of 51% females and 49% males. Currently the municipality's gender distribution does not reflect that of the province. The municipality will have to address the gender imbalance in the municipality by increasing female representation in the workforce.



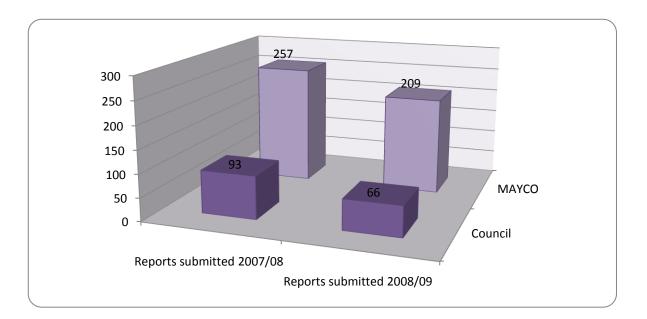
Although female representation increased from 2007/08 the number of male employees also increase and kept the representation of female employees to 40% of the total workforce and 11% behind the gender profile of the province.

#### 9.2 Designated employees in the municipality

Designated employees (African, Indian, Coloured, Females and Disabled persons) make out 95% of the workforce. The municipality has succeeded with the overall transformation of the municipality with regard to race. However greater effort must be made with gender transformation in management levels as well as the appointment of disabled persons in the workforce.

#### 9.3 Delegation of powers and functions

Section 63 of the Municipal Systems Act, Act 32 of 2000 requires a political structure, political office bearer, councillor or staff member of a municipality to whom a delegating authority has delegated or sub-delegated a power or duty, must report to the delegating authority at such intervals as the delegating authority may require, on decisions taken in terms of that delegated or sub- delegated power or duty since the last report. The following number of reports was submitted to council and MAYCO.



#### 9.4 Skills Development

The following number of employees and councillors were trained during the year under review:

Key Performance Indicator	2007/08	2007/09
Employees attending training and skills development courses	132	151
Councillors attending training and skills development courses	44	68

The number of councillors trained increased from the previous year with 54% and for employees that were trained the increase was 14%.

#### 9.5 Effective people management

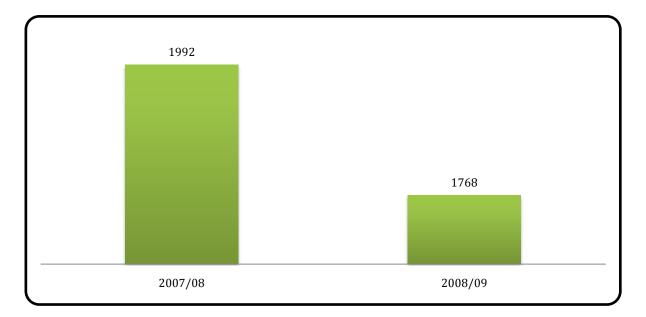
The number of employees that took sick leave during the financial year decreased from the previous (2007/08) financial year. However there was a 23% increase in the man days that were lost due to employees taking sick leave.

Key Performance Indicator	2007/08	2008/09
No of employees on sick leave	223	221
No of man days lost due to sick leave taken	1563	1923

#### **10. PUBLIC SAFETY AND TRANSPORT**

#### **10.1** Traffic Services

The traffic section increased law enforcement during the 2008/09 financial year. The number of fines issued for traffic violations increased with 35% and traffic accidents decreased with 11%. The decrease in accidents is reflected in the graph below.

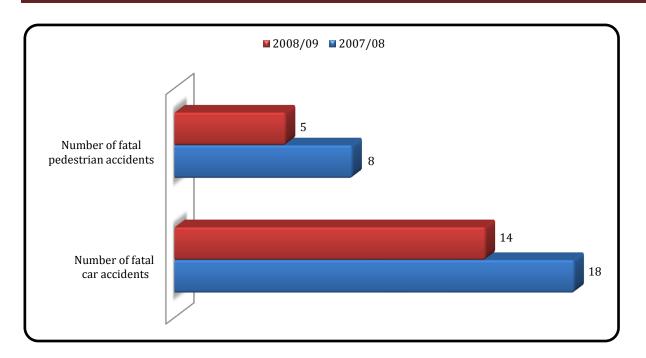


There was a 60% increase in the number of pedestrian accidents during the year under review but the fatality rate of pedestrians involved in accidents decreased with 38%. Fewer safety awareness programs were held from the previous financial year. Due to the high rate of accidents and road fatalities in South Africa consideration should be given to increase the number of road safety awareness programmes during the 2009/10 financial year. A summary of the abovementioned is reflected in the table below.

	2007/08	2008/09	% Increase or decrease
Number of summons written	6263	8443	35%
Number of accidents	1992	1768	-11%
Number of car accidents	1908	1634	-14%
Number of pedestrian accidents	84	134	60%

Fewer roadblocks were held during the financial year. In the 2007/08 financial year 24 roadblocks were held and during the year under review 20 roadblocks were held.

The number of fatal car accidents decreased with 22% and the number of fatalities involving pedestrians also decreased with 38% from the previous financial year as can be seen in the graph below.



#### **10.2 Transport and Fleet Services**

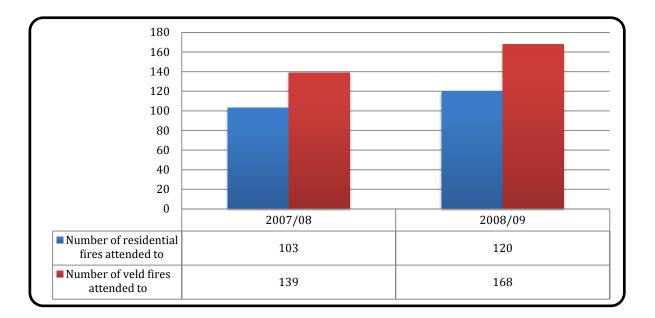
No comparative data from the previous financial year were available to measure performance against. The section however purchased 43 new vehicles for service delivery and is managed by the section. 16 municipal vehicles were involved in accidents during the year under review however no financial information was available regarding the losses the municipality incurred for repairs due to the accidents. In order to assess whether performance actually took place the municipality will have to compare current performance with previous performance or against targets set by the municipality for services.

Key Performance Indicator	2008/09
Number of accidents with municipal vehicles	16
Number of municipal vehicles	193
Number of municipal vehicles written off	5
Number of municipal vehicles bought	43
Litres of Diesel used	292 033.46
Litres of Petrol used	-
Amount spend on new vehicles	R2 631 098.03
Repair costs on vehicles	-

#### 10.3 Fire and Disaster Management

The municipality attended to 29 more veld fires during the 2008/09 financial year and 17 more fires in residential areas.

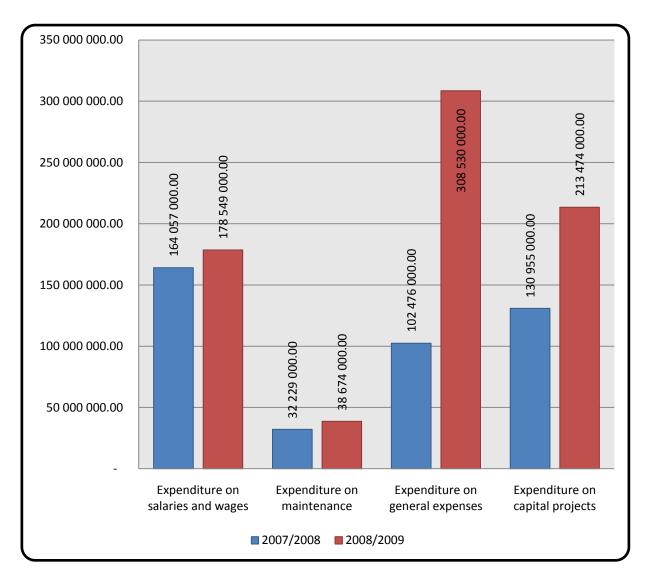
Information was not available on the number of building plan fire prevention plans were approved or rejected as well as the number of fire prevention programs held during the financial year.



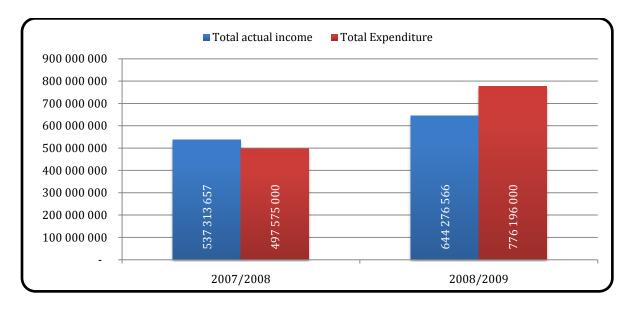
#### **11. FINANCIAL SERVICES**

#### 11.1 Expenditure

The municipality is spending on average 28% of its total income on salaries. The norm for spending on salaries is 25% to 35% in local government. The municipality succeeded in keeping personnel cost within reasonable limits. An acceptable norm for spending on maintenance is 5% of the actual income received by a municipality. The municipality spent 6% of the budget allocated to maintenance. The main reason for this over expenditure is that the current infrastructure is dated and requires more and more maintenance to keep it in working order. This expenditure should be monitored and the municipality should ensure that maintenance on the current infrastructure is done to prevent future demands to keep the infrastructure dated.

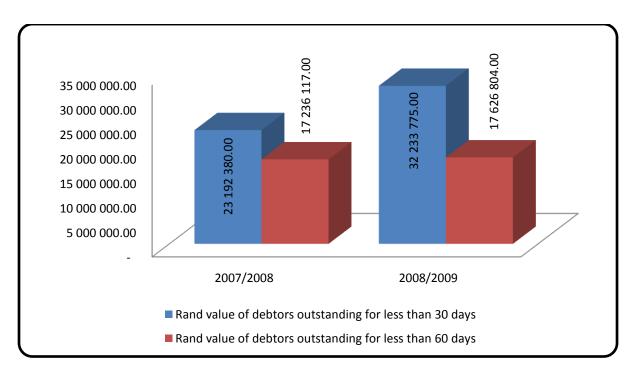


The municipality spent more than the income the municipality received. The municipality spent 20% than the income received. The income of the municipality increased with 19% from the previous financial year however this is not enough due to the expenditure of 20% more than the income received during the 2008/09 financial year. The actual income and expenditure for the financial year is shown below.

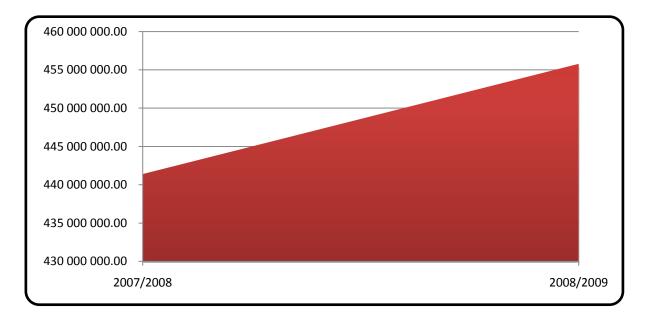


#### 11.2 Debt Age Analysis

Currently 89% of the municipality's debt is outstanding for more than 60 days. Debt outstanding for less than 30 days is 7% and debt outstanding for less than 60 days is 4%.



The overall debt of the municipality increased with 3% from R 441 million to R 455 million as can be seen below.



# 11.3 No of monthly budget statements submitted to the mayor within 10 days after the end of the month.

Twelve budget statements were submitted to the Mayor within the timeframe required by section 71 of the Local Government: Municipal Finance Management Act 2003 (Act No 56 of 2003).

#### **12.** Executive Services

#### 12.1 Management and Accounting

Management meetings are held biweekly to monitor implementation status of and progress towards objectives. Departments also hold sectional meetings. During the period under review a new Audit Committee was also established to deal with outstanding issues in respect of their terms of reference.

#### 12.2 Integrated Development planning and Performance management

The Draft IDP for 2009/2010 was developed and submitted to council for approval. Quarterly assessment of the Municipal Manager and section 57 managers were done and the assessments for the third quarter will be conducted in September 2009 for inclusion in the annual report.

#### 12.3 Budget and Budget implementation

The draft budget 2009/2010 has been developed, approved by Council and ready for public participation.

In year reporting on the 2008/09 budget implementation were done on a monthly basis in terms of section 71 of MFMA to both the Executive Mayor and the Provincial and National Treasuries.

#### 12.4 Human Resource Management

The municipality's workplace skills plan for the 2008/09 financial year was submitted to the LGSETA and training was done in terms of the WSP. Draft succession plans were also developed in line with the training priorities identified in the WSP and are currently under review.

The municipality also successfully implemented its employment equity plan and reported timeously to the Department of Labour and the Employment Equity commission during the year under review.

#### 12.5 ICT

The ICT strategy rollout of the municipality is 70% complete. Document Management and ERP implementation workshops have been successfully conducted to enable and financially empower service delivery department's to deliver ICT through the strategies identified by the strategic information systems plan with the advisory services of SITA. A further objective was to upgrade existing systems and infrastructure to meet the service delivery standards as set by National Treasury, MIG and Strategic Alignment Management system. In this regard specification for hardware standardization has been completed and was submitted to Supply Chain Management Committee.

#### 12.6 Corporate and Co-operative governance

The municipality also developed a structured calendar of various Council meetings for the financial year under review and systematic community participation programmes. All committees conduct their meetings in accordance with the schedules approved by Council. The Municipal Manager also participates in the provincial and district IGR structures (e.g. Municipal Manager's Forum and the Premier's Coordinating Forum).

#### **12.7** Stakeholder Participation in Municipal Affairs

A draft communication strategy has been compiled and workshop for MAYCO members was held in June 2009.

The purpose of the communication strategy is to encourage communities to participate in the activities of the Municipality and to maximise participation of business, SOEs and Sector Departments in the planning processes of the Municipality.

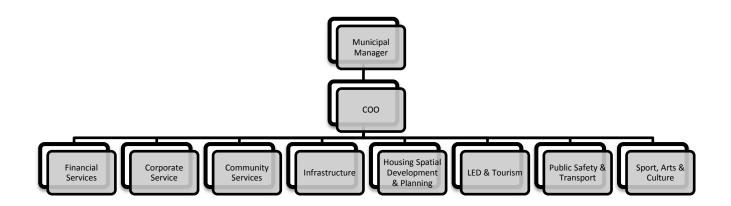
# **Chapter 3: Human Resources and Organisational Management**

#### 1. Organisational Structure

All together 905 employees are in the service of the municipality. At any given time however certain positions are vacant and filled on a temporary basis. The staff complement of the various departments is shown below:

	2007/08	2008/09
Designated employees (African, Indian Coloured)	1084	890
No of female employees	363	303
Total no of employees	1100	905
No of employees Infrastructure	252	171
No of employees Corporate Services	92	80
No of employees Financial Services	72	57
No of employees Sport Arts and Culture	167	131
No of employees Public Safety	112	105
No of employees Community Services	323	294
No of employees Housing Spatial Development and Planning	40	34
No of employees Legislative Authority	13	13
No of employee's Municipal Managers Office	13	6
No of employees LED and Tourism	7	5
No of employees in Management (Sec 57 and Post levels 1 – 3)	9	9

The municipality's structure consists of the following organisational units:



The administration is conducted on a centralised basis with a local unit in each of Kestell and Harrismith with the administrative headquarters in Phuthaditjhaba. The administrative headquarters are responsible for the higher order strategic and staff functions whilst local units are responsible for the day-to-day routine functions of the Municipality.

Whilst the administration's racial composition more or less reflects the racial composition of local communities within Harrismith, there is still a gender imbalance within the administration. Only 40% of employees are female, whilst female persons make up more than half of the local population. According to Census 2001 about 11% of the local population has some or other disability, which means that the municipality needs to employ more disabled persons to achieve representivity in terms of disability.

#### 2. Salaries and Wages

The salaries and wages paid to employees of the municipality from the 2006/07 financial year to date are shown in the table below:

	2006/07	2007/08	2008/09
Description	R'000	R'000	R'000
Salaries and wages R'000	76 192 547	81 517 263	83 456 793
Normal	71 402 198	75 246 320	77 036 646
Overtime	4 790 349	6 270 943	6 420 147
Contributions R'000	5 259 586	6 118 858	6 264 443
Social Contributions	5 259 586	6 118 858	6 264 443
Allowances R'000	2 966 560	3 447 036	3 529 051
Travel and Locomotion allowances	2 966 560	3 447 036	3 529 051
Accommodation	-	-	-
Subsistence	-	-	-
Housing Benefits and Allowances R'000	368 361	432 869	443 168
Loans and Advances R'000			
Other Benefits and Allowances R'000	-	-	-
Arrears Owed to Municipality R'000			

From the 2006/07 financial year the salaries and wages of employees increased with 9.5% overall. Employee remuneration is 18% of the total operational expenditure of the municipality.

#### 3. Disclosures Concerning Management

The following table indicates the remuneration paid to the Municipal Manager and other managers directly accountable to the Municipal Manager:

Description		мм со	O CFO	Corp Services	Comm Services	Housing & Spatial Dev	LED and Tourism	Public Safety & Trans	Parks, Sport, Arts and Culture	Dir Infra
Salaries and wages R'000	578 423	602 128	400 756	397 543	352 742	360 372	190 711	352 104	413 371	364 461
Normal	578 423	602 128	400 756	397 543	352 742	36 372	190 711	352 104	413 371	364 461
Overtime	-	-	-	-	-	-	-	-	-	-
Contributions R'000	-	-	92 736	-	63 004	-	6 704	79 690	-	32 777
Pension	-	-	-	-	-	-	-	-	-	-
Medical Aid	-	-	-	-	-	-	-	-	-	-
Allowances R'000	127 010	120 000	254 903	158 259	143 100	12 000	6 020	146 983	126 530	134 126
Travel and Motor Car	100 000	120 000	254 903	130 000	138 848	12 000	6 020	112 259	120 000	129 021
Accommodation	-	-	-	-	-	-	-	-	-	-
Subsistence	27 010	-		28 259	4 252	-	-	34 724	6 530	5 105
Housing Benefits and Allowances R'000	-	-	-	-	-	-	-	-	-	-
Loans and Advances R'000	-	-	-	-	-	-	-	-	-	-
Other Benefits and Allowances R'000	17 460	18 000	_	12 000	40 444	1 500	1 000	40 432	45 304	41 748
Other	17 460	18 000	-	-	-	-	1 000	-	-	-
Leave encashment	-	-	-	-	-	-	-	-	-	-
Back pay	-	-	-	-	-	-	-	-	-	-
Cell phone	-	-	-	12 000	12 000	1 500	-	12 000	12 000	12 000
Bonus	-	-	-	-	28 444	-	-	28 432	33 304	29 748
Arrears Owed to Mun R'000		-	-	-	-		-	-	_	-

#### 4. Disclosures Concerning Councillor Allowances

The following disclosures regarding Councilor's allowances are reflected in the annual financial statements:

COUNCILLOR ALLOWANCES									
		No	Salary	Pension	Medical Aid	Housing	Use of Personal Facilities	Cell/Tel	Travelling Allowance
	Total		R	R	R	R	R	R	R
Speaker	456 316	1	456 316	-	-	-	-	-	-
Executive Mayor	627 968	1	627 968	-	-	-	-	-	-
Member of the Mayoral Committee	4 776 103	10	477 610	-	-	-	-	-	
Councillors	10 347 719	56	184 781	-	-	-	-	-	-
Councillors Pension Contributions	Nil See AFS pg52	2(29)	•	•					

# Chapter 4: Audited financial statements and other related financial information

#### **1. Annual Financial Statements**

The annual financial statements are attached as Annexure A.

#### 2. AG Report on the Annual Financial Statements

The Auditor General report on the Annual Financial statements are attached as Annexure B

#### 3. Management Comments on the AG Report

#### 4. Other Related Financial Information

#### 4.1 Quarterly information on Grants

Quarterly information on the grants received by the municipality and the expenditure for each grant is reflected in the table below:

Grant Details					Amou	unt Received a	nd spent each c	Juarter						
Grant Name, Purpose Project	1 Ap ta 30 Ju	D	1 Ju ta 30 Se	D	1 Oc tr 31 De	0	1 Jan 09 to 31 Mar 09		to		to		Total Rand	
	Rec	Ехр	Rec	Ехр	Rec	Ехр	Rec	Exp	Rec	Exp	Rec	Ехр		
MIG	25 822 000	21 877 042		11 780 421	32 696 000	22 064 278	14 425 000	15 395 831	39 476 000	37 052 855	112 419 000	108 170 427		
Equitable Share			53 035 945	33 361 000	39 776 959	47 639 000	72 560 058	37 031 000		47 342 000	165 372 962	165 373 000		
Msig			735 000			223 400				511 600	735 000	735 000		
FMG			500 000	242 417		27 958		24 000		205 625	500 000	500 000		
DWAF		4 973 750	9 938 500	4 647 000	4 969 250	4 647 000	4 969 250	4 647 000	6 658 200	4 647 000	26 535 200	23 561 750		
Sterkfontein		5 481 475					14 570 684	2 750 917	10 386 985	14 924 764	24 957 669	23 157 156		
TOTAL GRANTS	25 822 000	32 332 267	64 209 445	50 030 838	77 442 209	74 601 636	106 524 992	59 848 748	56 521 185	104 683 844	330 519 831	321 497 333		

The total grants received the previous three financial years are reflected below:

Total 2	006/07	Total 2	007/08	Total 2008/09			
Rec	Ехр	Rec	Ехр	Rec	Ехр		
198 464 950	195 354 149	225 821 398	236 190 471	330 519 831	321 497 333		

Grant income increased with 40% from the 2006/07 financial year. The municipality's ability to spend the grants received is exceptional. The municipality managed to spend 97% of the grant money received each year.

#### 4.2 Income and Expenditure for the 2008/09 financial year

The monthly income and expenditure per vote is reflected below:

Detail	Jul-2008	Aug-2008	Sep-2008	Oct-2008	Nov-2008	Dec-2008	Jan-2009	Feb-2009	Mar-2009	Apr-2009	May-2009	Jun-2009	Total
RATES AND SERVICES INCOME													
Rate & taxes	918 759	1 730 821	8 040 141	1 962 008	3 870 070	5 179 693	1 126 145	22 095 745	1 750 718	2 956 137	1 489 839	1 558 501	52 678 578
Electricity	6 969 536	9 148 784	10 781 338	8 100 451	6 239 386	4 586 763	9 298 010	8 321 328	11 571 014	11 331 963	8 814 735	11 893 643	107 056 951
Refuse	536 593	678 571	760 000	750 032	758 668	738 293	605 233	803 531	766 540	563 140	649 299	702 535	8 312 434
Water	353 899	1 026 296	1 446 078	3 351 764	1 551 698	1 392 057	1 204 916	5 282 100	2 574 916	645 292	1 089 266	1 600 704	21 518 986
Sewerage	748 378	1 191 766	820 470	1 466 414	989 714	-955 369	1 005 584	948 284	951 811	779 228	767 954	1 118 274	9 832 509
Interest, External Investments	233 551	529 277	334 393	246 726	9 510	-	79 635	84 266	26 329	18 015	23 042	-	1 584 744
Interest, on Debtors	1 905 617	2 034 048	2 039 756	1 676 612	706	-	1 685 346	1 581 790	1 601 628	1 646 173	1 667 172	1 619 782	17 458 631
Rental: Facilities & Equipment	80 641	61 976	30 100	189 111	290 982	-	4 667 894	25 080	7 119 052	6 900 502	27 403	29 608	19 422 349
Government grants & subsidies	54 270 945	-	-	-	39 996 859	20 274 250	116 303	72 571 540	126 899	22 032	-	-	187 378 829
DWAF-operation subsidy Entity	9 938 500	-	-	4 974 863	-	-	-	-	-	-	-	-	14 913 363
Other Income	1 731 578	361 430	310 684	1 658 850	1 652 725	669 229	551 481	5 984 264	479 048	1 037 457	227 028	561 627	15 225 401
Income from Investments	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL OPERATIONAL INCOME	77 687 997	16 762 969	24 562 960	24 376 832	55 360 318	31 884 916	20 340 547	117 697 929	26 967 956	25 899 939	14 755 738	19 084 674	455 382 774

Detail	Jul-2008	Aug-2008	Sep-2008	Oct-2008	Nov-2008	Dec-2008	Jan-2009	Feb-2009	Mar-2009	Apr-2009	May-2009	Jun-2009	
Employee related Cost & Social Contributions	11 534 966	12 147 385	10 447 750	11 647 454	9 366 727	11 580 851	13 039 121	13 487 991	11 801 251	11 739 658	12 944 806	12 278 107	142 016 066
Rem of Councillors	1 293 192	1 268 408	1 312 236	1 318 478	1 275 794	2 449 552	1 425 927	1 427 004	1 458 927	1 438 360	586 849	1 449 375	16 704 101
Bad debts	-	-	-	-	-	-	-	-	-	-	-	-	-
Depreciation	-	-	-	-	-	-	-	-	-	-	-	-	-
Repair and Maintenance	1 947 177	2 576 361	2 902 281	2 671 580	181 258	2 837 508	1 834 288	3 201 431	1 335 936	1 515 179	1 099 898	3 029 975	25 132 872
Interest Paid	-	-	-	-	-	1 411 745	-	-	-	-	-	1 361 437	2 773 182
Bulk Purchases	13 039 689	936 837	27 255 722	7 681 247	113 255	6 961 401	13 966 016	6 616 242	1 003 511	12 191 614	10 564 261	11 974 047	112 303 842
Contra Services	2 892 865	3 245 924	4 732 875	6 918 595	3 591 910	4 689 062	3 107 172	3 187 417	862 334	4 515 019	3 041 982	6 781 390	47 566 545
Grants Paid(Entity) Equity	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	1 759 736	21 116 832
Grants Paid (Entity) condt	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	1 549 500	18 594 000
General Expenses	5 304 803	8 643 103	18 138 299	12 447 270	3 133 944	43 863 824	-809 209	2 158 793	9 665 217	2 853 165	6 896 312	24 700 337	136 995 858
TOTAL OPERATING EXPENDITURE	39 321 928	32 127 254	68 098 399	45 993 860	20 972 123	77 103 179	35 872 549	33 388 114	29 436 413	37 562 231	38 443 344	64 883 904	523 203 298
SURPLUS/(DEFICIT)	38 366 069	-15 364 285	-43 535 439	-21 617 028	34 388 195	-45 218 263	-15 532 003	84 309 815	-2 468 457	-11 662 292	-23 687 606	-45 799 230	-67 820 524

BILLS	Jul-2008	Aug-2008	Sep-2008	Oct-2008	Nov-2008	Dec-2008	Jan-2009	Feb-2009	Mar-2009	Apr-2009	May-2009	Jun-2009	
Rate & taxes	13 151 841	9 276 023	9 380 517	9 393 836	9 393 066	9 747 247	9 744 875	9 716 261	9 769 864	9 764 758	9 745 499	9 960 270	119 044 059
Electricity	5 862 101	7 643 660	7 616 163	5 165 688	5 909 526	5 352 134	6 343 196	5 883 491	9 082 560	5 746 891	6 206 142	7 687 470	78 499 022
Refuse	1 569 245	1 566 388	1 553 713	1 553 227	1 564 154	1 564 171	1 563 538	1 575 669	1 596 291	1 595 493	1 602 796	1 583 095	18 887 780
Water	2 612 948	3 617 722	3 352 132	3 529 893	16 487 071	3 874 685	2 946 374	3 903 379	3 099 155	3 632 443	3 370 762	6 140 457	56 567 022
Sewerage	1 432 226	1 432 543	1 430 640	1 424 998	1 425 698	1 423 269	1 426 021	1 425 798	1 440 483	1 455 726	1 457 349	1 460 882	17 235 635
Total	24 628 361	23 536 337	23 333 164	21 067 642	34 779 515	21 961 507	22 024 005	22 504 598	24 988 353	22 195 311	22 382 548	26 832 175	290 233 517

#### 4.3 Debtors Age Analysis

More than 50% of the municipality's debt is older than 90 days. As general guideline debtors older than 90 - 120 days is deemed to be irrecoverable.

<b>Description</b>	<u>Vote Nr</u>	<u>0 - 30 Days</u>	<u> 31 - 60 Days</u>	<u>61 - 90 Days</u>	Over 90 Days	<u>Total</u>
Water	41	5 322 628	2 301 325	965 412	3 308 310	11 897 675
Electricity	40	10 707 748	3 217 713	1 424 784	1 742 138	17 092 383
Sewerage		1 264 247	743 057	348 056	1 230 108	3 585 468
Refuse		2 316 782	964 654	467 462	2 263 408	6 012 306
Property Rates	30	18 264 050	8 438 155	4 204 408	17 223 426	48 130 039
Other	_	-7 635 126	1 080 560	289 144	26 276 640	20 011 218
Total	_	30 240 329	16 745 464	7 699 266	52 044 030	106 729 089

Stricter credit control measures will have to be implemented by the municipality. The previous financial year's debt is reflected in the table below. The municipality succeeded to reduce the debt from 2006/07 but care should be taken that the current debt do not spiral out of control again as there was an increase from the 2007/08 financial year.

Maluti-a-Phofung	2006/07	<u>2007/08</u>	<u>2008/09</u>
Water 41	18 111 788	9 699 577	11 897 675
Electricity 40	19 461 882	7 785 441	17 092 383
Sewerage	12 417 537	4 714 646	3 585 468
Refuse	31 475 667	4 843 019	6 012 306
Property Rates 30	166 099 774	38 903 782	48 130 039
Other	73 164 148	17 064 231	20 011 218
Total	320 730 796	83 010 696	106 729 089
Sewerage Refuse Property Rates 30 Other	12 417 537 31 475 667 166 099 774 73 164 148	4 714 646 4 843 019 38 903 782 17 064 231	3 58 6 01 48 13 20 01

## **Chapter 5: Functional Analysis**

### 1. General Overview

	GENERAL INFORMATION		
Deve entire de la	Detell	-	-
Reporting Level	Detail	То	tal
Overview:	Provide a general overview of municipality: this may include a short narrative of issues peculiar to the municipality and issues specific to the financial year being reported		
1f	Chartestead to ferme attack		
Information:	Statistical Information		
1	Geography:	4 421km <sup>2</sup>	
1	Geographical area in square kilometres	4 421KM	
	Source: Municipal Demarcation Board		
	Demography:	005 440	
2	Total population	385 413	
2	Source: StatsSa 2007	F 1FC	
3	Indigent Households	5 156	
	<b>Definition:</b> Any household that earns less than R 1 500 per month		
	Source: Municipal database 2008/09		
	Employment Rate:		
	Employed	46 695	
	Unemployed	170 095	
	Unemployment rate	73%	
	Source: StatsSa 2007		
5	Aged breakdown:		
	- 65 years and over	20 079	
	- between 40 and 64 years	72 793	
	- between 15 and 39 years	162 931	
	- 14 years and under	129 610	
	Total	385 413	
	Source: StatsSa 2007		
6	Household income:		
	- over R3,200 per month	25 309	
	- between R1,600 and R3,200 per month	6 896	
	- between R801 and R1,599 per month	46 085	
	- under R800 per month	307 123	
	Total	385 413	
	Source: StatsSa 2007		

Maluti-A-Phofung

#### 2. Executive and Council

Function:	Executive and Council	
Sub Function:	N/A	
<b>Reporting Level</b>	Detail	Total
Overview:	Includes all activities relating to the executive and council function of the municipality including costs associated with mayoral, councillor and committee expenses and governance. Note: remuneration of councillor information should appear in Chapter 4 on <i>Financial Statements and Related Financial</i> <i>Information</i> .	
Description of the Activity:	The function of executive and council within the municipality is administered as follows and includes: - Policy and law making These services extend to include Maluti-A-Phofung. The	
	<ul> <li>municipality has a mandate to:</li> <li>Provide democratic and accountable government for local communities;</li> <li>Promote the involvement of local communities in local government matters;</li> <li>Govern, on its own initiative, the local government affairs of local communities; and</li> <li>Make by-laws for the effective administration of the matters it has a right to perform</li> </ul>	
Analysis of the Function: 1	Statistical Information Councillor detail:	
-	Total number of Councillors Number of Councillors on Mayoral Committee	68 10
2	Ward detail: Total number of Wards Number of Ward Meetings	34 136
3	Number and type of Council and Committee meetings:         - Mayoral Committee Meeting         - Council Meetings         - Corporate Services Portfolio Committee meeting         - Community Services Portfolio Committee meeting         - LED and Tourism Portfolio Committee meeting         - Public Safety and Transport Portfolio Committee meeting         - Housing Portfolio Committee meeting         - Spatial Development and Planning Portfolio Committee meeting	20 8 5 5 7 7 6 6
	- Financial Services Portfolio Committee meeting - Municipal Infrastructure Portfolio Committee meeting	7 5

- Sport, Arts and Culture Portfolio Committee meeting	9	
- Management meeting	11	
- Local Labour Forum Meeting	7	
- Monitoring Committee meeting	4	
- Oversight Committee meeting	2	
- IDP Steering Committee meeting	3	
List here Council meetings, followed by individual committee and the number of times that each met		

#### 3. Finance

Function:	Finance and Administration
Sub Function:	Finance

Reporting Level	Detail	То	tal
Overview:	Includes all activities relating to the finance function of the municipality. Note: grants information should appear in Chapter 4 on Financial Statements and Related Financial Information.		
Description of the Activity:	The function of finance within the municipality is administered as follows and includes:         - Supply Chain Management & Expenditure         - Budget         - Revenue Management         - Financial Management         These services extend to Maluti-A-Phofung. The municipality has a mandate to:         - Levy and collect property rates         - Determine, levy and collect charges for the provision of municipal services         - Borrow money         - Prepare, adopt and execute an annual budget consisting of income and expenditure estimates         - Acquire goods and services, and dispose of assets, by means of competitive bidding		
	The strategic objectives of this function are to: - Supply Chain Management & Expenditure Management - Budget preparation, reporting and analysis - Revenue Management - Financial Management		
Analysis of the	The key issues for 2009/10 are: - Ensure accurate and timeously reporting and Planning - To develop a compliant budget and financial statements - Ensure effective capacity development and support in the financial unit - Establish and maintain financial systems and policies		
Function:	Statistical Information         1       Debtor billings: number and value of monthly billings:         Rates & Taxes       Electricity         Refuse       Water         Concernent       Concernent		R (000s) 102 008 78 499 18 887 56 567
	Sewerage         2       Debtor collections: value of amount received and interest: Rates & Taxes	R (000s)	17 235 R (000s) 52 678

	Electricity + Prepaid meters		107 056
	Refuse		8 312
	Water		21 518
	Sewerage		9 832
	Interest on Debtors		17 458
3	Debtor analysis: amount outstanding over 30, 60, 90 and 120	-	oar 4.3 of
	plus days:	Annual	-
	- Total debts outstanding over 30, 60, 90 and 120 plus days	See AFS p	g 42 &43
4	across debtors by function (e.g.: water, electricity etc) Write off of debts: number and value of debts written off:		R (000s)
	<ul> <li>Total debts written off each month across debtors by</li> </ul>		
	function (e.g.: water, electricity etc)		
	Rates & Taxes	N/A	252 496
	Electricity	N/A	23 987
	Refuse	N/A	35 526
	Water	N/A	42 553
	Sewerage	N/A	17 722
	Other	, N/A	26 622
5	Property rates (Residential):	,	R (000s)
	- Number and value of properties rated	33 415	1 334 954
	- Number and value of properties not rated	-	
	- Number and value of rate exemptions	260	207 851
	- Rates collectible for the current year		98 357
Reporting Level	Detail	To	tal
6	Property rates (Commercial):		R (000s)
	<ul> <li>Number and value of properties rated</li> </ul>	2 554	694 297
	<ul> <li>Number and value of properties not rated</li> </ul>	-	
	<ul> <li>Number and value of rate exemptions</li> </ul>	N/A	3 179
	- Rates collectible for the current year		2 083
7	Property rates (State):		R (000s)
	<ul> <li>Number and value of properties rated</li> </ul>	578	5 119 248
	- Number and value of properties not rated	-	
	<ul> <li>Number and value of rate exemptions</li> </ul>	1	214
	- Rates collectible for the current year		1 568
8	Property valuation:		
	- Year of last valuation	2006	
	- Regularity of valuation	5	
9	Indigent Policy:		
	- Quantity (number of households affected)	5156	
	- Quantum (total value across municipality)	64 800 000	
10	Creditor Payments:	R (000s)	
A	N/A Credit Deting:	<b>N/A</b>	N/A
11	Credit Rating:	R (000s)	N/ A
4.2	N/A Externel Leoner	N/A	<b>N/A</b>
12	External Loans:	R (000s)	R (000s)
40	- Total loans received and paid during the year	See AFS	See AFS
13	Delayed and Default Payments: None	None	None
	NUTE	None	None

#### **Debtors Billing and Debtors Received**

	Jul-C	8	Au	g-08	Se	p-08	Oc	t-08	Nov	08	De	ec-08
	Billed	Received	Billed	Received	Billed	Received	Billed	Received	Billed	Received	Billed	Received
Rates & Taxes	13 151 841	918 759	9 276 023	1 730 821	9 380 517	8 040 141	9 393 836	1 962 008	9 393 066	3 870 070	9 747 247	5 179 693
Electricity	5 862 101	6 969 536	7 643 660	9 148 784	7 616 163	10 781 338	5 165 688	8 100 451	5 909 526	6 239 386	5 352 134	4 586 763
Refuse	1 569 245	536 593	1 566 388	678 571	1 553 713	760 000	1 553 227	750 032	1 564 154	758 668	1 564 171	738 293
Water	2 612 948	353 899	3 617 722	1 026 296	3 352 132	1 446 078	3 529 893	3 351 764	16 487 071	1 551 698	3 874 685	1 392 057
Sewerage	1 432 226	748 378	1 432 543	1 191 766	1 430 640	820 470	1 424 998	1 466 414	1 425 698	989 714	1 423 269	-955 369
Interest on Debtors		1 905 617		2 034 048		2 039 756		1 676 612		706		0
	Jan-0	09	Fe	b-09	M	ar-09	Ар	r-09	May	-09	Ju	n-09
	Billed	Received	Billed	Received	Billed	Received	Billed	Received	Billed	Received	Billed	Received
Rates & Taxes	9 744 875	1 126 145	9 716 261	22 095 745	9 769 864	1 750 718	9 764 758	2 956 137	9 745 499	1 489 839	9 960 270	1 558 501
Electricity	6 343 196	9 298 010	5 883 491	8 321 328	9 082 560	11 571 014	5 746 891	11 331 963	6 206 142	8 814 735	7 687 470	11 893 643
Refuse	1 563 538	605 233	1 575 669	803 531	1 596 291	766 540	1 595 493	563 140	1 602 796	649 299	1 583 095	702 535
Water	2 946 374	1 204 916	3 903 379	5 282 100	3 099 155	2 574 916	3 632 443	645 292	3 370 762	1 089 266	6 140 457	1 600 704
Sewerage	1 426 021	1 005 584	1 425 798	948 284	1 440 483	951 811	1 455 726	779 228	1 457 349	767 954	1 460 882	1 118 274
Interest on Debtors		1 685 346		1 581 790		1 601 628		1 646 173		1 667 172		1 619 782

### 4. Other Administration

Function:	Finance and Administration
Sub Function:	Other Administration (Procurement)

Reporting Level	Detail	Tot	al
Overview:	Includes all activities relating to overall procurement functions of the municipality including costs associated with orders, tenders, contract management etc		
Description of the Activity:	The function of procurement within the municipality is administered as follows and includes: - Tender requisition - Tender adjudication - Contract Management These services extend to Maluti-A-Phofung. The municipality has a mandate to: - Acquire goods and services - Dispose of assets The strategic objectives of this function are to: -Procurement of quality goods and services at the right time from registered suppliers - Proper recording of goods received and issues by the stores The key issues for 2009/10 are: - Implement an effective system of Expenditure control in compliance with MFMA requirements - Ensure implementation of the Supply Chain Management regulations and approved policy - Establish an effective store and inventory system		
Analysis of the Function: 1	Statistical Information         Details of tender / procurement activities:         - Total number of times that tender committee met during year         Bid Specification Committee         Bid Evaluation Committee         Bid Adjudication Committee         - Total number of tenders considered         - Total number of tenders approved         - Average time taken from tender advertisement to award of tender	18 20 24 61 39 170 days	

#### 5. Human Resources

Function:	Finance and Administration		
Sub Function:	Human Resources		
Reporting Level	Detail	То	tal
Reporting Level	Detail	10	
Overview:	Includes all activities relating to the human resource management function of the municipality including recruitment, selection and induction - also performance management systems, code of conduct detail and decision making systems. Note: Read in conjunction with Chapter 3 on <i>Human Resource Management</i> .		
Description of the Activity:	The function of human resource management within the municipality is administered as follows and includes:Ensure proper management of available human resources- Ensure effective utilization of Human Resources- Compliance with all Human Resources related legislation- To build sufficient capacity for effective and efficient service deliveryThese services extend to internal departments within the municipality. The municipality has a mandate to:Employ such personnel as it may require for the effective and efficient performance of its functions, exercise of its powers and discharge of its dutiesThe strategic objectives of this function are to:- Ensure skilled employees- Proper implementation of legislation- Promote sound labour relationsThe key issues for 2009/10 are:- To staff the municipality with competent employees in order to achieve IDP objectives- To capacitate employees with the necessary skills- To conduct sound labour relations- Develop an organisational structure for the municipality to achieve the ID goals and objectives		
Analysis of the Function: 1	Statistical Information Number and cost to employer of all municipal staff employed:		R (000s)
1	<ul> <li>Professional (Managerial/Specialist)</li> <li>Office (Clerical/Administrative)</li> <li>Non-professional (blue collar, outside workforce)</li> <li>Temporary Staff</li> <li>Contract Staff</li> </ul>	6 1 0 0 0	1 476 72 0 0 0

## 6. Community Services

Function:	Community and Social Services
Sub Function:	All inclusive

Reporting Level	Detail	Tot	al
Overview:	Includes all activities associated with the provision of		
	community and social services		
Description of	The function of provision of various community and social		
the Activity:	services within the municipality is administered as follows and		
	includes:		
	- To render social services		
	- Public Libraries		
	These services extend to include Maluti-A-Phofung. The		
	municipality has a mandate to:		
	- Establish, manage and operate public libraries on behalf of		
	the Provincial Government		
	- Regulate child care facilities		
	The strategic objectives of this function are to:		
	- Conduct awareness campaigns regarding social services		
	- Provide integrated services for HIV/Aids		
	- Provide social services for the aged, children and other		
	vulnerable groups		
	The key issues for 2009/10 are:		
	- Attend to social problems in the community		
	- Participate in national events to create awareness regarding		
	social problems		
	- Maintain the current Social Welfare Services		
Analysis of the Function:	Statistical Information		
1	Nature and extent of facilities provided:	no of facilities:	no of users:
	- Library services	6	27 000
	-		
	- Local Aids Council	1	Not provided
		1 1	Not provided Not provided
	- OVC		Not provided
	- OVC - Child care (including crèches etc)	1	Not provided Not provided
	- OVC	1 50	Not provided Not provided Not provided
	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> </ul>	1 50	Not provided Not provided
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> </ul>	1 50	Not provided Not provided Not provided Not provided
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with</li> </ul>	1 50	Not provided Not provided Not provided
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with each community services function:</li> </ul>	1 50 3	Not provided Not provided Not provided Not provided R(000s)
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with each community services function:</li> <li>Library services</li> </ul>	1 50 3 16	Not provided Not provided Not provided Not provided R(000s) R 1 632
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with each community services function:</li> <li>Library services</li> <li>Local Aids Council</li> </ul>	1 50 3 16 Not provided	Not provided Not provided Not provided Not provided R(000s) R 1 632 Not provided
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with each community services function:</li> <li>Library services</li> <li>Local Aids Council</li> <li>OVC</li> </ul>	1 50 3 16 Not provided Not provided	Not provided Not provided Not provided R(000s) R 1 632 Not provided Not provided
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with each community services function:</li> <li>Library services</li> <li>Local Aids Council</li> <li>OVC</li> <li>Child care (including crèches etc)</li> </ul>	1 50 3 16 Not provided Not provided Not provided	Not provided Not provided Not provided R(000s) R 1 632 Not provided Not provided Not provided
2	<ul> <li>OVC</li> <li>Child care (including crèches etc)</li> <li>Aged care (including aged homes, home help)</li> <li>Schools</li> <li>Note: the facilities figure should agree with the assets register</li> <li>Number and cost to employer of all personnel associated with each community services function:</li> <li>Library services</li> <li>Local Aids Council</li> <li>OVC</li> </ul>	1 50 3 16 Not provided Not provided	Not provided Not provided Not provided R(000s) R 1 632 Not provided Not provided

## 7. Sport, Arts and Culture

Function:	Sport, Arts and Culture
Sub Function:	All inclusive

Reporting Level	Detail	Т	otal
Overview:	Includes all activities associated with sport, arts and culture		
Overview: Description of the Activity:	Includes all activities associated with sport, arts and culture The function of provision of various community and social services within the municipality is administered as follows and includes: - Parks - Sport and recreation - Cemeteries - Arts and Culture These services extend to include Maluti-A-Phofung. The municipality has a mandate to: Provide, regulate, manage and operate sports and recreation facilities, including - parks, gardens and playgrounds; sport stadia and sports fields; cemeteries; holiday resorts and caravan parks The strategic objectives of this function are to: - To create a safe environment by developing parks and open		
	<ul> <li>To create a safe environment by developing parks and open spaces.</li> <li>To continually provide a well maintained recreational area.</li> <li>To identify the need for different sport codes and introduce them within communities</li> <li>To develop and implement a maintenance programme for all sports facilities</li> <li>To develop strategically located cemeteries in MAP.</li> </ul>		
	The key issues for 2009/10 are: - Initiate beautification projects within the communities - Improve access to well equipped and diversified sport and recreation facilities - Maintenance of existing cemeteries		
Analysis of the Function:	Statistical Information		
1	Nature and extent of facilities provided:	no of facilities:	no of users:
	<ul> <li>Museums and art heritage sites</li> <li>Holiday resorts</li> <li>Cemeteries and crematoriums</li> <li>Sporting facilities (specify)</li> <li>Parks</li> </ul>	0 2 6 7 15 ha	0 12 000 Not available Not available Not available

2	Number and cost to employer of all personnel associated with		R(000s)
	the function:		
	- Management	1	352
	- Field (Supervisors/Foremen)	9	Not available
	- Office (Clerical/Administration)	0	0
	- Non-professional (blue collar, outside workforce)	143	Not available
	- Temporary	0	0
	- Contract	0	0
6	Total operating cost of sport, arts and culture function		R 13 742

## 8. Local Economic Development and Tourism

Function:	Local Economic Development
Sub Function:	Economic Development

Reporting Level	Detail	1	otal
Overview:	Includes all activities associated with economic development initiatives		
Description of the Activity:	The function of economic planning / development within the municipality is administered as follows and includes: - Infrastructural Development		
	<ul> <li>Informal Trade policies and bylaws</li> <li>Rural Development and Exhibitions</li> <li>Identify, Upgrade and Establishment of tourism facilities</li> <li>Tourism sector plans</li> <li>Marketing plans, Event</li> <li>These services extend to include Maluti-A-Phofung. The municipality has a mandate to:</li> </ul>		
	<ul> <li>Promote local tourism;</li> <li>Regulate street trading;</li> <li>Control undertakings that sell liquor to the public;</li> <li>License and control undertakings that sell food to the public</li> </ul>		
	The strategic objectives of this function are to: - SSME Promotion and support - Export promotion and International Trade - Community Economic Development (Self Reliance) - Business Retention and Expansion - Industrial Recruitment and Placement Tourism		
	- Tourism - Environmental Management The key issues for 2009/10 are:		
	<ul> <li>Draw new investments to the area</li> <li>Expand Agricultural sector in the region by exploring diverse agricultural products and agro processing</li> <li>Expand the mining and mineral beneficiation sector</li> <li>Expand the manufacturing sector</li> <li>Strengthen the institutional capacity of SMME's</li> <li>Eradicate poverty</li> <li>Expand Tourism in the sector</li> <li>Protect the environment</li> </ul>		
Analysis of the Function:	Statistical Information		
1	Number and cost to employer of all economic development personnel:		R (000s)
	<ul> <li>Professional (Directors / Managers)</li> <li>Non-professional (Clerical / Administrative)</li> <li>Temporary</li> <li>Contract</li> </ul>	2 3 0 0	Not Provided Not Provided Not Provided Not Provided
	Total	5	889

	See Chapter 4 par 4.1 of the Annual Report		
/			n (0003)
7	Type and number of grants and subsidies received:		R (000s)
Reporting Level	Detail	1	Total
	- Long-term employment	0	
	- Short-term employment	309	
5	Number of people employed through job creation schemes:		
	None currently		0
4	Detail and cost of other rural development strategies:		R (000s)
	None currently		0
3	Detail and cost of other urban renewal strategies:		R (000s)
	Currently preparing an incentive policy		0
2	Detail and cost of incentives for business investment:		R (000s)

## 9. Housing

Function:	Housing	
Sub Function:	N/A	
		-
Reporting Level	Detail	Total
Overview:	Includes all activities associated with provision of housing	
Description of	The function of provision of housing within the municipality is	
the Activity:	administered as follows and includes:	
	- Encourage self build housing	
	<ul> <li>Establish a housing support centre</li> <li>Management of commonages</li> </ul>	
	- Implement building control measures	
	- Apply national building control regulations	
	- Plan survey and transfer land	
	- Township establishment	
	- Land Use management	
	These services extend to include <i>Maluti-A-Phofung</i> but do not	
	take account of QwaQwa rural areas which resides within the	
	jurisdiction of MAP. The municipality has a mandate to:	
	<ul> <li>(a) ensure that —</li> <li>(i) local residents have access to adequate housing on a</li> </ul>	
	progressive basis;	
	(ii) conditions that are not conducive to the health and	
	safety of local residents are prevented or removed:	
	(iii) services in respect of water, sanitation, electricity, roads,	
	storm water drainage and transport are provided in an	
	economic and efficient manner;	
	(b) set housing delivery goals in respect of the municipality;	
	(c) identify and designate land for housing development;	
	(d) create and maintain a public environment conducive to	
	financially and socially viable housing development ; (e promote the resolution of conflicts arising in the housing	
	development process:	
	(f) initiate, plan, co-ordinate, facilitate, promote and enable	
	appropriate housing development in the Municipality;	
	(g) provide bulk engineering services and revenue generating	
	services in so far as such services are not provided by specialist	
	utility suppliers;	
	(h) plan and manage land use and development and enforce	
	land-use regulations;	
	(i) participate in a national housing programme in accordance with the rules of such programme, and	
	with the rules of such programme; and (j) lay-out and establish townships	
	If ay out and establish townships	

- Field (Supervisors/Foremen)0Not available- Office (Clerical/Administration)15Not available- Non-professional (blue collar, outside workforce)17Not available- Temporary0Not available		1		
- Housing       - Housing         - Township Establishment       - Township Establishment         - Informal Settlement       - Town Lands and Commonages         - Property Management       - Enabling all communities to have access to basic services and land         The key issues for 2009/10 are:       - Build capacity within the department         - Eradication of informal settlements       - Upgrading of land tenure rights         - Land transfer       - Implement building control         Analysis of the Function:       1         Number and cost of all personnel associated with provision of municipal housing:       7         - Professional (Architects/Consultants)       7         - Field (Supervisors/Foremen)       0         - Office (Clerical/Administration)       15         - Non-professional (blue collar, outside workforce)       17         - Temporary       0         - Contract       Total cost on all personnel         2       Number and total value of housing projects planned and current:         - Current (financial year after year reported on)       3 314       212 231         - Planned (future years)       51 686       3 310 023         3       Total number and value of rent received from municipal owned rental units       52       74         4       Estimated backlog in nu				
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	6			
	0		233	
- Value of building plans approved 270 726				
Reporting Level         Detail         Total	Reporting Level			otal
7 Type and number of grants and subsidies received: R (000s)				
See Chapter 4 par 4.1 of the Annual Report				, ,
8 Total operating cost of housing function R 8 260	8			R 8 260

## **10.** Traffic Services

Function:	Public Safety and Transport
Sub Function:	Police (Traffic)

Reporting Level	Detail	То	tal
Overview: Description of the Activity:	<ul> <li>Includes traffic (and parking) control</li> <li>The traffic control functions of the municipality are administered as follows and include: <ul> <li>Law enforcement</li> <li>Visible policing</li> <li>Road safety</li> </ul> </li> <li>These services extend to include Maluti-A-Phofung. The municipality has a mandate to: <ul> <li>Make and adopt traffic bylaws;</li> <li>Regulate traffic and enforce traffic laws, including the erection and removal of road markings, traffic signs and traffic lights;</li> <li>Regulate the display of advertisements and billboards, i.e. written or visual descriptive material, signs and symbols which promotes the sale and / or encourages the use of goods and services;</li> <li>Establish, regulate, manage and operate pounds for the impoundment of stray animals and objects, including vehicles, confiscated by the municipality</li> <li>License dogs</li> <li>Regulate and control access to, and use of, public amenities</li> </ul> </li> <li>The strategic objectives of this function are to:</li> <li>Maintaining public order and protecting road users and ensuring road safety</li> <li>The key issues for 2009/10 are:</li> <li>Awareness campaigns regarding road safety and education of road users and public</li> </ul>		
Analysis of the Function:	Statistical Information		
1	Number and cost to employer of all personnel associated with policing and traffic control:		R (000s)
	<ul> <li>Senior Management</li> <li>Field (Traffic Officers)</li> <li>Office (Clerical/Administration)</li> <li>Non-professional (road markers; labourers etc)</li> <li>Volunteer</li> <li>Temporary</li> <li>Contract</li> </ul>	1 20 2 4 0 0 0	214 1 119 315 103 0 0 0
2	Total number of traffic duties attended: - Safety awareness sessions held	3	

	- Number of hotspots attended	7	
	- No of roadblocks held	20	
4	Total number of targeted violations e.g.: traffic offences:		
	- No of summonses issued	8443	
5	Total number of accidents attended to:		
	- No of accidents	1768	
	- No of vehicle accidents	1634	
	- No of accidents involving pedestrians	134	
6	Type and number of grants and subsidies received:		R (000s)
	None	N/A	N/A
	Note: total value of specific public safety grants actually		
	received during year to be recorded over the five quarters -		
	Apr to Jun last year, Jul to Sep, Oct to Dec, Jan to Mar, Apr to		
	Jun this year.		
7	Total operating cost of traffic function		R 23 744

## 11. Fire Brigade

Function:	Public Safety and Transport
Sub Function:	Fire Brigade

Reporting Level	Detail	То	tal
Overview:	Includes fire control and prevention		
Description of	The fire brigade function of the municipality administered as		
the Activity:	follows and include:		
	- Fire prevention and Fire fighting		
	<ul> <li>Rescue services</li> <li>These services extend to include Maluti-A-Phofung. The</li> </ul>		
	municipality has a mandate to:		
	Provide, regulate, manage and operate a fire brigade service		
	intended to be employed for -		
	(a) preventing the outbreak or spread of a fire;		
	(b) fighting or extinguishing a fire;		
	(c) the protection of life or property against a fire or other		
	threatening danger; (d) the rescue of life or preparty from a fire or other danger;		
	(d) the rescue of life or property from a fire or other danger; and		
	(e) the performance of any other function connected with any		
	of the matters referred to in paragraphs (a) to (d);		
	Regulate, inspect and enforce bylaws relating to the transport		
	and storage through or in the municipality of hazardous,		
	combustible and flammable substances and liquids;		
	Regulate the installation of fire fighting installation in		
	buildings and premises Install and maintain fire hydrants		
	Co-operate with and assist fire protection associations		
	The strategic objectives of this function are to:		
	Fire prevention and protection		
	The key issues for 2009/10 are:		
	- Planning co-ordination and regulation of fire services		
	- Provide specialised fire fighting services such as mountain,		
	veld and chemical fire services		
	- Training of personnel		
Analysis of the	Statistical Information		
Function:			
1	Number and cost to employer of all personnel associated with policing and traffic control:		R (000s)
	- Senior Management	1	214
	- Divisional Officers Leader Firemen, Station Officers	14	2 1 5 1
	- Office (Clerical/Administration)	2	797
	- Fire-fighters	36	4 598

	- Volunteer	12	0
	- Temporary	0	0
	- Contract	0	0
2	Total number of call-outs attended:		
	Residential fires	120	
	Veld fires	168	
	Rescue services	19	
	Note: provide total number registered, based on call		
	classification at municipality		
3	Total number of building inspections conducted		
	No of buildings inspected	201	
	No of building plans fire prevention approved	12	
	No of building plans fire prevention rejected	4	
4	Total number and type of emergencies leading to a loss of life		
	or disaster:		
	Fatal Car accidents	14	
5	Type and number of grants and subsidies received:		R (000s)
	N/A	0	0
6	Total operating cost of fire function		23 744

## 12. Waste Management

Function:	Waste Management	
Sub Function:	Solid Waste	

Reporting Leve	el	Detail	т	otal
Overview:		Includes refuse removal, solid waste disposal and landfill, street cleaning and recycling		
Description of the Activity:		The refuse collection functions of the municipality are administered as follows and include: Weekly kerb-side refuse removal for residential areas and twice weekly for commercial areas These services extend to include Harrismith, Phuthaditjhaba, QwaQwa Rural and Kestell. The municipality has a mandate to: Provide, manage and operate a service for the collection, conveyance and disposal of solid waste. The Municipality does not remove or dispose of hazardous, biological and medical waste. The strategic objectives of this function are to: - Improve waste removal service and Management of landfill site - To reduce illegal dumping The key issues for 2009/10 are: - Improve waste removal service and management of landfill site - Awareness campaigns and educational programmes		
Analysis of the Function:		Statistical Information		
	1	Number and cost to employer of all personnel associated with refuse removal:		R (000s)
		- Managers	1	Not provided
		<ul> <li>Field (Supervisors/Foremen)</li> <li>Office (Clerical/Administration)</li> </ul>	6 0	Not provided Not provided
		- Non-professional (blue collar, outside workforce)	277	Not provided
		- Temporary	0	0
		- Contract	0	0
		Total costs of all personnel		44 680
	2	Number of households and commercial buildings receiving regular refuse removal services, and frequency and cost of service:		R (000s)
		- Households removed by municipality at least once a week	49212	58.14
		- Commercial at least twice a week removed by municipality	40	R20cm <sup>2</sup>
	3	Total and projected tonnage of all refuse disposed:		
		- Domestic/Commercial	12528	14031
	4	Total number, capacity and life expectancy of refuse disposal		
		sites:		

	- Harrismith - QwaQwa	16,28ha 7,964ha	40years 20years
Reporting Level	Detail	Т	otal
5	Anticipated expansion of refuse removal service:		R (000s)
	- Domestic/Commercial	N/A	N/A
6	Free Basic Service Provision:		
	<ul> <li>Quantity (number of households affected)</li> </ul>	5157	
	<ul> <li>Quantum (value to each household)</li> </ul>	58,14	
7	Total operating cost of solid waste management function		R 2 540

## 13. Waste Water Management

Function:	Waste Water Management
Sub Function:	Sewerage etc

<b>Reporting Level</b>	Detail	Total	Cost
Overview:	Includes provision of sewerage services not including infrastructure and water purification, also includes toilet facilities		
Description of the Activity:	The sewerage functions of the municipality are administered as follows and include:		
	Two services offered: 1. Full waterborne sewerage system 2. Ventilated Improved Pit Latrines		
	These services extend to include Harrismith, Phuthaditjhaba, Qwaqwa Rural and Kestell. The municipality has a mandate to: collect, remove, dispose of and treat human excreta, domestic waste-water, sewage and effluent resulting from the use of		
	water for commercial purposes The strategic objectives of this function are to:		
	<i>Provide cost effective and efficient sewerage services</i> The key issues for 2009/10 are:		
	Provision of sewerage services to Bluegumbosch, Ntabazwe and QwaQwa rural areas		
Analysis of the	Statistical Information		
Function: 1	Number and cost to employer of all personnel associated with sewerage functions:		R (000s)
	<ul> <li>Professional (Engineers/Consultants)</li> <li>Field (Supervisors/Foremen)</li> </ul>	2 4	R 2 500 R 680
	<ul> <li>Office (Clerical/Administration)</li> <li>Non-professional (blue collar, outside workforce)</li> </ul>	1 32	R 80 R 1 280
	- Temporary - Contract	0 0	R O R O
2	Number of households with sewerage services, and type and cost of service:		R (000s)
	<ul> <li>Flush toilet (connected to sewerage system)</li> <li>Flush toilet (with septic tank)</li> <li>Chaming toilet</li> </ul>	36000 280	R 6 700 R 300
	<ul> <li>Chemical toilet</li> <li>Pit latrine with ventilation</li> <li>Pit latrine without ventilation</li> </ul>	0 32000 0	R 0 R 3 200 R 0
	- Bucket latrine - No toilet provision	0 36000	R O R O
3	Anticipated expansion of sewerage: - Flush/chemical toilet	0	R (000s) R 0

	- Pit latrine	36000	R 180 000
	- Bucket latrine	0	R O
	- No toilet provision	0	R O
4	Free Basic Service Provision:		
	<ul> <li>Quantity (number of households affected)</li> </ul>	23000	R O
	<ul> <li>Quantum (value to each household)</li> </ul>	384	R 8 000
Reporting Level	Detail	Total	Cost
	Note: Provide details of how many households receive the FBS provision, and the average value it means per household. Describe in detail the level of Free Basic Services provided. Every Household to have and receive a VIP latrine	384/house hold/month	R 8 000
5	Total operating cost of sewerage function		R 51

#### 14. Roads

Function:	Road Transport		
Sub Function:	Roads		
		1	1
Reporting Level	Detail	Total	Cost
Overview:	Construction and maintenance of roads within the		
	municipality's jurisdiction		
Description of	The road maintenance and construction responsibilities of the		
the Activity:	municipality are administered as follows and include:		
	<ol> <li>Construction of paved roads,</li> <li>Regravelling of roads with black top,</li> </ol>		
	<i>2. Regravening of roads with black top,</i> <i>3. Road maintenance.</i>		
	These services extend to include Maluti-A-Phofung. The		
	municipality has a mandate to:		
	Plan, construct, close and divert roads which form an integral		
	part of the municipality's road transport system		
	The strategic objectives of this function are to:		
	Provide access roads to the municipality		
	The key issues for 2009/10 are:		
	Construction of paved roads in Phuthaditjhaba, Ntabazwe,		
	Tshiame		
Analysis of the Function:	Statistical Information		
1 411041011.	Number and cost to employer of all personnel associated with		R (000s)
-	road maintenance and construction:		11 (0000)
	- Professional (Engineers/Consultants)	3	R 6 000
	- Field (Supervisors/Foremen)	4	R 900
	- Office (Clerical/Administration)	0	RO
	- Non-professional (blue collar, outside workforce)	52	R 2 300
	- Contract	0	RO
2	Total number, kilometres and total value of road projects		R (000s)
	planned and current:		, ,
	- New bituminised (number)	10	R 12 000
	- Existing re-tarred (number)	0	R O
	- New gravel (number)	6	R 14 000
	- Existing re-sheeted (number)	0	R O
3	Total kilometres and maintenance cost associated with existing		R (000s)
	roads provided		
	- Tar	14	R 3 600
	- Gravel	380	R 4 000
2	Average frequency and cost of re-tarring, re-sheeting roads		R (000s)
	- Tar	0	R O
	- Gravel	28	R 5 600
5	Estimated backlog in number of roads, showing kilometres and capital cost		R (000s)
	- Tar	69	R 150 000

<b>Reporting Level</b>	Detail	Total	Cost
	Km and cost in future budgeted road construction programme	9 KM	R 22 500
6	Type and number of grants and subsidies received:		R (000s)
	N/A	N/A	N/A
7	Total operating cost of road construction and maintenance	394	R 7 600
	function		

## 15. Transport

Function:	Public Safety and Transport		
Sub Function:	Transport		
Reporting Leve	l Detail	Total	Cost
Overview:	Includes all activities associated with the provision of a public		
	bus service to the community		
Description of	The public bus service responsibilities of the municipality are		
the Activity:	administered as follows and include:		
	Fleet management services		
	These services extend to include Maluti-A-Phofung. The		
	municipality has a mandate to:		
	Regulate, control and provide services for the carriage of		
	passengers, whether scheduled or unscheduled, operated on		
	demand along a specific route or routes or, where applicable, within a particular area		
	The strategic objectives of this function are to:		
	To enhance the transport function of the municipality		
	The key issues for 2009/10 are:		
	Appointment of suitable personnel to develop function		
Analysis of the	Statistical Information		
Function:			
	1 Number and cost to employer of all public bus service		R (000s)
	personnel:		
	- Management	1	185
	- Field (Supervisors/Foremen incl inspectors)	0	0
	- Office (Clerical/Administration)	1	63
	- Non-professional (blue collar, outside workforce incl drivers)	0	0
	- Temporary	0	0
	- Contract	0	0
	2 Number and total operating cost of vehicles		
	- Aged less than 10 years	70	
	- Aged 10 years or greater	134	
	Note: this figure should be taken from the plant replacement		
	schedule		
	3 Total kilometres of all buses travelled:		
	N/A	N/A	
	4 Total number of passengers:		
	N/A	N/A	
	5 Total number of bus related complaints received:	NI / A	
	N/A	N/A	D (000 )
	6 Type and number of grants and subsidies received:		R (000s)
		N/A	N/A
	7 Total operating cost of public bus service function		N/A

## 16. Water Distribution

Function:	Water
Sub Function:	Water Distribution

Reporting Level	Detail	Total	Cost
Overview:	Includes the bulk purchase and distribution of water		
Overview.			
Description of	The water purchase and distribution functions of the		
the Activity:	municipality are administered as follows and include:		
the rictivity.	Provide safe drinking water , supply sanitation services , repair		
	and maintain distribution network		
	These services extend to include all off Maluti-a-Phofung area.		
	The municipality has a mandate to:		
	Abstract, convey, treat and distribute potable water, water		
	intended to be converted to potable water or water for		
	commercial use but not water for industrial use.		
	The strategic objectives of this function are to:		
	Provide water and sanitation services to consumer		
	The key issues for 2010 are:		
	Improving services , improving revenue collection , achieve		
	Blue drop status		
Analysis of the	Statistical Information		
Function:			
1	Number and cost to employer of all personnel associated with the water distribution function:		R (000s)
		0	Notprovided
	- Professional (Engineers/Consultants)	9 58	Not provided
	- Field (Supervisors/Foremen)	58 25	Not provided
	- Office (Clerical/Administration)	25 144	Not provided
	<ul> <li>Non-professional (blue collar, outside workforce)</li> <li>Temporary</li> </ul>	144 0	Not provided Not provided
	- Contract	0	Not provided
	Total	U	R 43 273
2	Percentage of total water usage per month		
2	<pre></pre> <pre></pre> <pre></pre>		Not provided
	Note: this will therefore highlight percentage of total water		norprovided
	stock used per month		
3	Total volume and cost of bulk water purchases in kilolitres and	15486480	R 8 672
5	rand	10.00.00	
4	Total volume and receipts for bulk water sales in kilolitres and	Not	R 28 169
	rand:	provided	
5	Total year-to-date water losses in kilolitres and rand	3871620	R 22 842
Reporting Level	Detail	Total	Cost
6	Number of households with water service, and type and cost		R (000s)
	of service:		

			-
	- Piped water inside dwelling	104055	Current users
	- Piped water inside yard	44640	Current users
	<ul> <li>Piped water on community stand: distance &lt; 200m from dwelling</li> </ul>	2620	Current users
	<ul> <li>Piped water on community stand: distance &gt; 200m from dwelling</li> </ul>		
	- Borehole	0	
	- Spring	0	
	- Rain-water tank	0	
7	Number and cost of new connections:		R (000s)
	new households	2530	R 3 036
8	Number and cost of disconnections and reconnections:		R (000s)
	Non payment	1920	R 163
9	Number and total value of water projects planned and		R (000s)
	current:		
	<ul> <li>Current (financial year after year reported on)</li> </ul>	2	R 150 000
	- Planned (future years)	6	R 120 000
10	Anticipated expansion of water service:		R (000s)
	- Piped water inside dwelling	1890	R 2 268
	- Piped water inside yard	0	R O
	- Piped water on community stand: distance < 200m from dwelling	0	R O
	- Piped water on community stand: distance > 200m from dwelling	0	RO
	- Borehole	0	RO
	- Spring	0	RO
	- Rain-water tank	0	RO
11	Estimated backlog in number (and cost to provide) water		R (000s)
11	connection:		1 (0003)
	- Piped water inside dwelling	2620	R 3 144
	- Piped water inside vard	80	R 200
	- Piped water on community stand: distance < 200m from	15	R 375
	dwelling	15	1075
	- Piped water on community stand: distance > 200m from	0	R O
	dwelling	Ū	
	- Borehole	0	R O
	- Spring	0	RO
	- Rain-water tank	0	R O
12	Free Basic Service Provision:		
12	- Quantity (number of households affected)	1200	With meters
	- Quantity (number of nouseholds affected) - Quantum (value to each household)	6000	vvilii illeleis
10		0000	R (000a)
13	Type and number of grants and subsidies received:		R (000s)
	None	0	R 0
14	Total operating cost of water distribution function		R 50 948

## 17. Electricity Distribution

Function:	Electricity
Sub Function:	Electricity Distribution

Reporting Level	Detail	Total	Cost
Overview:	Includes the bulk purchase and distribution of electricity		
Overview.			
Description of the Activity:	The electricity purchase and distribution functions of the municipality are administered as follows and include:		
,	Provision of electricity to each household		
	These services extend to include Maluti-A-Phofung. The		
	municipality has a mandate to:		
	(a) transmit, distribute and sell electricity for retail use;		
	(b) provide, regulate, control and maintain an electricity		
	distribution network; and		
	© determine tariffs for the sale of electricity		
	The strategic objectives of this function are to:		
	Provision of a continues electricity service to the community		
	The key issues for 200X/0Y are: Provision of 3000 house connections in the rural area		
	Provision of 3000 house connections in the rural area		
Analysis of the	Statistical Information		
Function:			
1	Number and cost to employer of all personnel associated with the electricity distribution function:		R (000s)
	- Professional (Engineers/Consultants)	1	R 3 000
	- Field (Supervisors/Foremen)	6	R 1 800
	- Office (Clerical/Administration)	2	R 160
	- Non-professional (blue collar, outside workforce)	52	R 7 800
	- Temporary	0	RO
2	- Contract	0	R 0
2	Total quantity and cost of bulk electricity purchases in kilowatt hours and rand, by category of consumer		R (000s)
	- Residential	312000000	R 40 000
	- Commercial	114000000	R 14 600
	- Industrial	212682000	R 27 500
	- Mining	0	R O
	- Agriculture	0	R O
	- Other	0	RO
3	Total quantity and receipts for bulk electricity sales in kilowatt		R (000s)
	hours and rand, by category of consumer:	2000000	R 36 000
	- Household - Commercial	28000000 12000000	R 36 000 R 13 000
	- Industrial	12000000	R 24 000
	- Mining	0	R 0
	i i i i i i i i i i i i i i i i i i i		

<b></b>			
	- Agriculture	0	R O
	- Other	0	R O
4	Total year-to-date electricity losses in kilowatt hours and rand		R (000s)
	<detail total=""></detail>	61000000	R 9 000
5	Number of households with electricity access, and type and cost	83000000	R 82 000
	of service:		
Reporting Level	Detail	Total	Cost
	- Electrified areas		R (000s)
	- Municipal	5	R 82 000
	- Eskom	0	R O
	- Alternate energy source		
	- Gas	0	R O
	- Paraffin	0	R O
	- Solar	0	R O
	- Wood	0	R O
	- Non electrified	0	R O
6	Number and cost of new connections:	3000	R 15 400
7	Number and cost of disconnections and reconnections	2400	R 440
8	Number and total value of electrification projects planned and		R (000s)
	current:		
	<ul> <li>Current (financial year after year reported on)</li> </ul>	5583	R 30 000
	- Planned (future years)	3000	R 15 400
9	Anticipated expansion of electricity service:	9000	R 45 000
10	Estimated backlog in number (and cost to provide) water	9000	R 45 000
	connection:		
11	Free Basic Service Provision:		`
	<ul> <li>Quantity (number of households affected)</li> </ul>	23000	
	- Quantum (value to each household)	39.85	
12	Type and number of grants and subsidies received:		R (000s)
	DME	1	R 15 400
13	Total operating cost of electricity distribution function		R 5 400

## 18. Street Lighting

Function: Sub Function:	Electricity Street Lighting		
Reporting Level	Detail	Total	Cost
Overview:	Includes all activities associated with the provision of street lighting to the community		
Description of the Activity:	Street lighting responsibilities of the municipality are administered as follows and include: Provision of street lights and high mast lights to the community These services extend to include Maluti-A-Phofung The municipality has a mandate to: Provide and operate street and area lighting The strategic objectives of this function are to: Provision of street lights and high mast lights to the community The key issues for 2009/10 are: High mast lights in Rietpan and Makholokweng		
Analysis of the Function:	Statistical Information		
1	Number and total operating cost of streetlights servicing population:	1150	R (000s)
2	168 High mast lights and 4000 Street lights Total bulk kilowatt hours consumed for street lighting:	4168 2300000	R 2 700 R 4 600